

STAFF'S ATTACHMENT C

PROPOSED RULE AMENDMENTS AND DELETIONS

Existing Rule	Company's Proposed Amendments to Rule	Company Comments	Staff Comments
<p>25-4.002 Application and Scope.</p> <p>(1) These rules are intended to define reasonable service standards that will promote the furnishing of adequate and satisfactory local and long distance service to the public, and to establish the rights and responsibilities of both the utility and the customer. The rules contained in Parts I-XI of this chapter apply to local exchange companies. The rules contained in Part II and Part V apply only to residential service. The rules contained in Part X of Chapter 25-24, F.A.C., apply to any Interexchange Company. The rules in Part XI of Chapter 25-24, F.A.C., apply to any pay telephone service company. The rules in Part XII of Chapter 25-24, F.A.C., apply to all Shared Tenant Service Companies. The rules in Part XIII of Chapter 25-24, F.A.C., apply to all Operator Service Provider Companies and call aggregators. The rules contained in Part XIV of Chapter 25-24, F.A.C., apply to all Alternative Access Vendor Service Providers. The rules contained in Part XV apply to all competitive local exchange telecommunications companies.</p> <p>(2) In addition to the rules contained in this part, any local exchange company that provides operator services in a call aggregator context shall also comply with the rules contained in Part XIII of Chapter 25-24, F.A.C.</p> <p><i>Specific Authority 350.127(2) FS. Law Implemented 364.01, 364.335, 364.337, 364.3375, 364.3376 FS. History—Revised 12-1-68, Formerly 25-4.02, Amended 2-23-87, 1-8-95, 2-1-99, 4-3-05.</i></p>			<p>25-4.002 Application and Scope.</p> <p>(1) These rules are intended to define reasonable service standards that will promote the furnishing of adequate and satisfactory local and long distance service to the public, and to establish the rights and responsibilities of both the utility<u>company</u> and the customer. The rules contained in Parts I-XI of this chapter apply to local exchange companies. The rules contained in Part II and Part V apply only to residential service. The rules contained in Part X of Chapter 25-24, F.A.C., apply to any Interexchange Company. The rules in Part XI of Chapter 25-24, F.A.C., apply to any pay telephone service company. The rules in Part XII of Chapter 25-24, F.A.C., apply to all Shared Tenant Service Companies. The rules in Part XIII of Chapter 25-24, F.A.C., apply to all Operator Service Provider Companies and call aggregators. The rules contained in Part XIV of Chapter 25-24, F.A.C., apply to all Alternative Access Vendor Service Providers. The rules contained in Part XV <u>of Chapter 25-24, F.A.C.</u> apply to all competitive local exchange telecommunications companies.</p> <p>(2) In addition to the rules contained in this part, any local exchange company that provides operator services in a call aggregator context shall also comply with the rules contained in Part XIII of Chapter 25-24, F.A.C.</p> <p><i>Specific Authority 350.127(2) FS. Law Implemented 364.01, 364.335, 364.337, 364.3375, 364.3376 FS. History—Revised 12-1-68, Formerly 25-4.02, Amended 2-23-87, 1-8-95, 2-1-99, 4-3-05.</i></p>

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<p>25-4.003 Definitions. For the purpose of Chapter 25-4, F.A.C., the definitions of the following terms apply: (1) through (58) <i>Specific Authority 350.127(2) FS. Law Implemented 364.01, 364.02, 364.32, 364.335, 364.337, 364.3375, 364.3376, 364.602, 364.603, 364.604 FS. History—Revised 12-1-68, Amended 3-31-76, Formerly 25-4.03, Amended 2-23-87, 3-4-92, 12-21-93, 3-10-96, 12-28-98, 7-5-00, 4-3-05, Repromulgated 5-8-05.</i></p>			<p>25-4.003 Definitions. For the purpose of Chapter 25-4, F.A.C., the definitions of the following terms apply: (1) through (43) – no change. (44) <u>“Price regulated local exchange telecommunications company.” Any local exchange telecommunications company, certificated by the Commission prior to July 1, 1995, that has elected to become subject to price regulation pursuant to Section 364.051, F.S.</u> (445) – no change. (46) <u>“Rate-of-return regulated local exchange telecommunications company.” Any local exchange telecommunications company, certificated by the Commission prior to July 1, 1995, that has not elected to become subject to price regulation pursuant to Section 364.051, F.S.</u> (457) through (5860) – no change. <i>Specific Authority 350.127(2) FS. Law Implemented 364.01, 364.02, 364.32, 364.335, 364.337, 364.3375, 364.3376, 364.602, 364.603, 364.604 FS. History—Revised 12-1-68, Amended 3-31-76, Formerly 25-4.03, Amended 2-23-87, 3-4-92, 12-21-93, 3-10-96, 12-28-98, 7-5-00, 4-3-05, Repromulgated 5-8-05.</i></p>

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<p>25-4.006 Issuance of Certificate in the Event of Failure to Furnish Adequate Service.</p> <p>If a certificate holder fails or refuses to provide reasonably adequate service to any territory embraced within its certificate after notice and hearing and a reasonable opportunity to do so, the Commission may issue a certificate to any other person willing and able to provide reasonably adequate service to such territory.</p> <p><i>Specific Authority 350.127(2) FS. Law Implemented 364.01(4), 364.025, 364.335 FS. History—Revised 12-1-68, Formerly 25-4.06.</i></p>	<p>25 4.006 Issuance of Certificate in the Event of Failure to Furnish Adequate Service.</p> <p>If a certificate holder fails or refuses to provide reasonably adequate service to any territory embraced within its certificate after notice and hearing and a reasonable opportunity to do so, the Commission may issue a certificate to any other person willing and able to provide reasonably adequate service to such territory.</p> <p><i>Specific Authority 350.127(2) FS. Law Implemented 364.01(4), 364.025, 364.335 FS. History—Revised 12-1-68, Formerly 25-4.06.</i></p>	<p>This rule should be deleted. It is obsolete as it assumes there is only one certificate holder per territory.</p>	<p>Repeal.</p>
<p>25-4.007 Reference to Commission.</p> <p>In the event of any question involving the interpretation of any of these rules and regulations, any party in interest may apply in writing to the Commission for interpretation.</p> <p><i>Specific Authority 364.20 FS. Law Implemented 364.28 FS. History—New 12-1-68, Formerly 25-4.07.</i></p>	<p>25 4.007 Reference to Commission.</p> <p>In the event of any question involving the interpretation of any of these rules and regulations, any party in interest may apply in writing to the Commission for interpretation.</p> <p><i>Specific Authority 364.20 FS. Law Implemented 364.28 FS. History—New 12-1-68, Formerly 25-4.07.</i></p>	<p>This rule should be deleted. It is obsolete as Section 120.565, F.S. provides for a declaratory ruling.</p>	

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<p>25-4.017 Uniform System of Accounts.</p> <p>(1) Each rate-of-return regulated local exchange telecommunications company shall maintain its accounts and records in conformity with the Uniform System of Accounts for Telecommunications Companies (USOA) as prescribed by the Federal Communications Commission in Title 47, Code of Federal Regulations, Part 32 Class A, revised as of October 1, 2002, and as modified below. Inquiries relating to interpretation of the USOA shall be submitted in writing to the Commission's Division of Economic Regulation.</p> <p>(2) Each company shall establish separate depreciation reserve subaccounts for each corresponding subaccount established in the USOA or by rules of this Commission.</p> <p>(3) A telecommunications company may use a different account numbering system but shall use the same account descriptions as prescribed in the USOA or by this Commission. If a different account numbering system is used, a cross reference of the company's system to the Commission's numbering system shall be shown in the company's chart of accounts.</p> <p>(4) Each company shall file, within 60 days of a final order involving accounting matters, a description of all resultant entries and adjustments to the accounting records.</p> <p><i>Specific Authority 350.127(2) FS. Law Implemented 350.115, 364.17 FS. History-Revised 12-1-68, Amended 3-31-76, 8-21-79, 1-2-80, 12-13-82, 12-13-83, 9-30-85, Formerly 25-4.17, Amended 11-30-86, 4-25-88, 2-10-92, 8-11-92, 3-10-96, 9-15-03.</i></p>	<p>25-4.017 Uniform System of Accounts.</p> <p>(1) Each rate-of-return regulated local exchange telecommunications company shall maintain its accounts and records in conformity with the Uniform System of Accounts for Telecommunications Companies (USOA) as prescribed by the Federal Communications Commission in Title 47, Code of Federal Regulations, Part 32 Class A, revised as of October 1, 2002, and as modified below. Inquiries relating to interpretation of the USOA shall be submitted in writing to the Commission's Division of Economic Regulation.</p> <p>(2) Each <u>rate-of-return regulated local exchange telecommunications</u> company shall establish separate depreciation reserve subaccounts for each corresponding subaccount established in the USOA or by rules of this Commission.</p> <p>(3) A <u>rate-of-return regulated local exchange</u> telecommunications company may use a different account numbering system but shall use the same account descriptions as prescribed in the USOA or by this Commission. If a different account numbering system is used, a cross reference of the company's system to the Commission's numbering system shall be shown in the company's chart of accounts.</p> <p>(4) Each <u>rate-of-return regulated local exchange telecommunications</u> company shall file, within 60 days of a final order involving accounting matters, a description of all resultant entries and adjustments to the accounting records.</p> <p><i>Specific Authority 350.127(2) FS. Law Implemented 350.115, 364.17 FS. History-Revised 12-1-68, Amended 3-31-76, 8-21-79, 1-2-80, 12-13-82, 12-13-83, 9-30-85, Formerly 25-4.17, Amended 11-30-86, 4-25-88, 2-10-92, 8-11-92, 3-10-96, 9-15-03.</i></p>	<p>This rule should be revised. The proposed changes clarify that the entire rule applies only to rate-of-return regulated local exchange telecommunications companies.</p>	<p><u>25-4.017 Uniform System of Accounts for Rate-of-Return Regulated Local Exchange Companies.</u></p> <p>(1) through (4) – Other than the title, no change to the existing rule is necessary.</p> <p><i>Specific Authority 350.127(2) FS. Law Implemented 350.115, 364.17 FS. History-Revised 12-1-68, Amended 3-31-76, 8-21-79, 1-2-80, 12-13-82, 12-13-83, 9-30-85, Formerly 25-4.17, Amended 11-30-86, 4-25-88, 2-10-92, 8-11-92, 3-10-96, 9-15-03.</i></p> <p>For a multi-part rule, staff believes it is simpler and clearer to change the title of the rule to indicate that the rule applies to rate-of-return regulated LECs. This is the method previously used in Rule 25-4.141.</p>

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<p>25-4.0174 Uniform System and Classification of Accounts - Depreciation.</p> <p>(1) Depreciation rates are to be designed in accordance with the Uniform System and Classification of Accounts (USOA) and this rule. The primary accounts listed below are identical to those prescribed in the USOA. New accounts and subaccounts, as listed below, are established under these accounts. They are intended to group together items which are relatively homogeneous in their expected life and salvage characteristics, and are for the purpose of establishing uniformity among the companies in depreciation studies.</p> <p>(2) A company may further develop depreciation subaccounts within a listed account as appropriate for its plant. No company shall, however, establish a new subaccount that would represent less than ten percent of the original primary account.</p> <p>(3) Notwithstanding subsection (2), a new subaccount must be established for the introduction of a new technology, or for the treatment of an obsolescent component of a current viable technology.</p> <p>(4) Depreciation reserve, plant activity data, salvage cost, and costs of removal, respectively, shall be maintained for each depreciation category for which a depreciation rate is to be developed. This shall be done on the books of the company.</p> <p>(5) The following accounts and subaccounts, where applicable, shall be used in the design of depreciation rates.</p> <p>(a) Support assets, Account 2110. The following accounts shall be used:</p> <p>1. Motor vehicles, Account 2112. The following subaccounts shall be used,</p> <p>a. Passenger cars and light trucks. This account shall include passenger cars and trucks of one ton in capacity or less.</p> <p>b. Heavy trucks and special purpose vehicles. This subaccount shall</p>	<p>25-4.0174 Uniform System and Classification of Accounts - Depreciation.</p> <p>(1) Depreciation rates <u>for rate-of-return regulated local exchange telecommunications companies</u> are to be designed in accordance with the Uniform System and Classification of Accounts (USOA) and this rule. The primary accounts listed below are identical to those prescribed in the USOA. New accounts and subaccounts, as listed below, are established under these accounts. They are intended to group together items which are relatively homogeneous in their expected life and salvage characteristics, and are for the purpose of establishing uniformity among the companies in depreciation studies.</p> <p>(2) A <u>rate-of-return regulated local exchange telecommunications</u> company may further develop depreciation subaccounts within a listed account as appropriate for its plant. No company shall, however, establish a new subaccount that would represent less than ten percent of the original primary account.</p> <p>(3) Notwithstanding subsection (2), a new subaccount must be established for the introduction of a new technology, or for the treatment of an obsolescent component of a current viable technology.</p> <p>(4) Depreciation reserve, plant activity data, salvage cost, and costs of removal, respectively, shall be maintained for each depreciation category for which a depreciation rate is to be developed. This shall be done on the books of the <u>rate-of-return regulated local exchange telecommunications</u> company.</p> <p>(5) The following accounts and subaccounts, where applicable, shall be used in the design of depreciation rates.</p> <p>(a) Support assets, Account 2110. The following accounts shall be used:</p> <p>1. Motor vehicles, Account 2112. The following subaccounts shall be used,</p> <p>a. Passenger cars and light trucks. This account shall include passenger cars and trucks of one ton in capacity or less.</p>	<p>This rule should be revised. The proposed changes clarify that the entire rule applies only to rate-of-return regulated local exchange telecommunications companies.</p>	<p>25-4.0174 Uniform System and Classification of Accounts— Depreciation Accounts for Rate-of-Return Regulated Local Exchange Companies.</p> <p>(1) through (6) – Other than the title, no change.to the existing rule is necessary.</p> <p><i>Specific Authority 350.127(2) FS. Law Implemented 350.115, 364.17 FS. History–New 4-25-88, Amended 9-11-96.</i></p> <p>Same comment as Rule 25-4.017</p>

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<p>include trucks of greater than one ton capacity.</p> <p>c. Tractors and trailers.</p> <p>2. Garage work equipment, Account 2115. This account shall include tools and equipment used to maintain vehicles.</p> <p>3. Other work equipment, Account 2116. This account shall include power operated equipment, general purpose tools, and other such work equipment items.</p> <p>4. Buildings, Account 2121.</p> <p>5. Furniture, Account 2122.</p> <p>6. Office equipment, Account 2123. The following subaccounts shall be used:</p> <p>a. Office support equipment. This subaccount shall include office devices such as typewriters, cash registers, check writers, calculating, reproducing, addressing, billing, blueprinting, and other office machines.</p> <p>b. Company communications equipment. This subaccount shall include CPE and PBX equipment installed for official company use.</p> <p>7. General purpose computers, Account 2124.</p> <p>(b) Central office switching, Account 2211. The following accounts shall be used:</p> <p>1. Analog electronic switching, Account 2211. This account shall be established for analog switching equipment and peripheral gear. It shall include equipment serving analog switchers that is used solely for recording calling telephone numbers in connection with customer dialed charged traffic dial tandem switchboards and special service switchboards used in conjunction with private line service. It shall not include switchboards, and integral equipment thereof, which perform an operator assistance function.</p> <p>2. Digital electronic switching, Account 2212. This account includes investments in digital switches. This switching account shall include equipment serving digital electronic switchers that is used solely for the recording of calling telephone numbers in connection with customer dialed charged traffic dial tandem switchboards and special service switchboards used in conjunction with private line service. It shall not include</p>	<p>b. Heavy trucks and special purpose vehicles. This subaccount shall include trucks of greater than one ton capacity.</p> <p>c. Tractors and trailers.</p> <p>2. Garage work equipment, Account 2115. This account shall include tools and equipment used to maintain vehicles.</p> <p>3. Other work equipment, Account 2116. This account shall include power operated equipment, general purpose tools, and other such work equipment items.</p> <p>4. Buildings, Account 2121.</p> <p>5. Furniture, Account 2122.</p> <p>6. Office equipment, Account 2123. The following subaccounts shall be used:</p> <p>a. Office support equipment. This subaccount shall include office devices such as typewriters, cash registers, check writers, calculating, reproducing, addressing, billing, blueprinting, and other office machines.</p> <p>b. Company communications equipment. This subaccount shall include CPE and PBX equipment installed for official company use.</p> <p>7. General purpose computers, Account 2124.</p> <p>(b) Central office switching, Account 2211. The following accounts shall be used:</p> <p>1. Analog electronic switching, Account 2211. This account shall be established for analog switching equipment and peripheral gear. It shall include equipment serving analog switchers that is used solely for recording calling telephone numbers in connection with customer dialed charged traffic dial tandem switchboards and special service switchboards used in conjunction with private line service. It shall not include switchboards, and integral equipment thereof, which perform an operator assistance function.</p> <p>2. Digital electronic switching, Account 2212. This account includes investments in digital switches. This switching account shall include equipment serving digital electronic switchers that is used solely for the recording of calling telephone numbers in connection with customer</p>		

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<p>switchboards, and integral equipment thereof, which perform an operator assistance function. Major components such as hardware, processors, and cards that are expected to live substantially different from the remaining switch investment should be considered as subcomponents in developing the rate for the account.</p> <p>3. Electromechanical switching, Account 2215. This switching account includes investments in step-by-step or crossbar switchers. It does not include digital compatible equipment that is expected to live beyond the calculated life of electromechanical switching. Such investment shall be in a separate subaccount or included as a subcomponent used to develop the rate for the account or subaccount. This account also does not include switchboards which perform an operator assistance function and equipment which is an integral part thereof. It shall include, however, equipment serving electromechanical switchers that is used solely for the recording of calling telephone numbers in connection with customer dialed charged traffic dial tandem switchboards and special service switchboards used in conjunction with private line service.</p> <p>(c) Operator systems, Account 2220. This account shall include such charges as directory assistance, call intercept, and other operator assisted call completion activities.</p> <p>(d) Central office – transmission, Account 2230. The following accounts shall be used:</p> <ol style="list-style-type: none"> 1. Radio systems, Account 2231. 2. Circuit equipment, Account 2232. This investment shall be subcategorized in accord with the planning of the company, to be separated between the following: <ol style="list-style-type: none"> a. Analog; b. Digital; and c. That portion associated with optic technology. <p>(e) Information organization or termination, Account 2310. The following accounts shall be used:</p> <ol style="list-style-type: none"> 1. Public telephone equipment. This account shall include coinless, coin- 	<p>dialed charged traffic dial tandem switchboards and special service switchboards used in conjunction with private line service. It shall not include switchboards, and integral equipment thereof, which perform an operator assistance function. Major components such as hardware, processors, and cards that are expected to live substantially different from the remaining switch investment should be considered as subcomponents in developing the rate for the account.</p> <p>3. Electromechanical switching, Account 2215. This switching account includes investments in step-by-step or crossbar switchers. It does not include digital compatible equipment that is expected to live beyond the calculated life of electromechanical switching. Such investment shall be in a separate subaccount or included as a subcomponent used to develop the rate for the account or subaccount. This account also does not include switchboards which perform an operator assistance function and equipment which is an integral part thereof. It shall include, however, equipment serving electromechanical switchers that is used solely for the recording of calling telephone numbers in connection with customer dialed charged traffic dial tandem switchboards and special service switchboards used in conjunction with private line service.</p> <p>(c) Operator systems, Account 2220. This account shall include such charges as directory assistance, call intercept, and other operator assisted call completion activities.</p> <p>(d) Central office – transmission, Account 2230. The following accounts shall be used:</p> <ol style="list-style-type: none"> 1. Radio systems, Account 2231. 2. Circuit equipment, Account 2232. This investment shall be subcategorized in accord with the planning of the company, to be separated between the following: <ol style="list-style-type: none"> a. Analog; b. Digital; and c. That portion associated with optic technology. <p>(e) Information organization or termination, Account 2310. The</p>		

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<p>operated (including public and semi-public), credit card, and pay telephones.</p> <p>2. Other regulated station equipment. This account shall include private line equipment, telecommunication devices for the deaf, E-911 equipment, and network carrier equipment physically located on the customer's premises.</p> <p>(f) Cable and wire facilities, Account 2410. The following accounts shall be used:</p> <p>1. Poles, Account 2411.</p> <p>2. Aerial cable, Account 2421. The following subaccounts shall be used:</p> <p>a. Metallic. This investment shall be further subcategorized in accord with company planning; and</p> <p>b. Fiber.</p> <p>3. Underground cable, Account 2422. The following subaccounts shall be used:</p> <p>a. Metallic. This investment shall be further subcategorized in accord with company planning; and</p> <p>b. Fiber.</p> <p>4. Buried cable, Account 2423. The following subaccounts shall be used:</p> <p>a. Metallic. This subaccount shall be further subcategorized in accord with company planning; and</p> <p>b. Fiber.</p> <p>5. Submarine cable, Account 2424. The following subaccount shall be used:</p> <p>a. Metallic. This investment shall be further subcategorized in accord with company planning; and</p> <p>b. Fiber.</p> <p>6. Intra-building network cable, Account 2426. The following subaccounts shall be used:</p> <p>a. Metallic. This investment shall be further subcategorized in accord with company planning; and</p> <p>b. Fiber.</p> <p>7. Aerial wire, Account 2431.</p> <p>8. Conduit systems, Account 2441.</p>	<p>following accounts shall be used:</p> <p>1. Public telephone equipment. This account shall include coinless, coin-operated (including public and semi-public), credit card, and pay telephones.</p> <p>2. Other regulated station equipment. This account shall include private line equipment, telecommunication devices for the deaf, E-911 equipment, and network carrier equipment physically located on the customer's premises.</p> <p>(f) Cable and wire facilities, Account 2410. The following accounts shall be used:</p> <p>1. Poles, Account 2411.</p> <p>2. Aerial cable, Account 2421. The following subaccounts shall be used:</p> <p>a. Metallic. This investment shall be further subcategorized in accord with company planning; and</p> <p>b. Fiber.</p> <p>3. Underground cable, Account 2422. The following subaccounts shall be used:</p> <p>a. Metallic. This investment shall be further subcategorized in accord with company planning; and</p> <p>b. Fiber.</p> <p>4. Buried cable, Account 2423. The following subaccounts shall be used:</p> <p>a. Metallic. This subaccount shall be further subcategorized in accord with company planning; and</p> <p>b. Fiber.</p> <p>5. Submarine cable, Account 2424. The following subaccount shall be used:</p> <p>a. Metallic. This investment shall be further subcategorized in accord with company planning; and</p> <p>b. Fiber.</p>		

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<p>(6) Depreciation rates used after July 1, 1996, shall be based on the account classifications in the USOA and this rule. In implementing these rates the following procedures shall be followed:</p> <p>(a) Reserve activity data, plant activity data, salvage costs, and costs of removal are to be recorded to the new accounts for activity subsequent to July 1, 1996.</p> <p>(b) The separation of investments and reserves under prior accounts into balances relating to new accounts and subaccounts under this rule may require estimation. Where vintaged distributions are maintained, separation into accounts and subaccounts may require synthesization.</p> <p>(c) If an existing account, in the opinion of the Commission, is essentially compatible with an account listed in this rule, that account shall be deemed to be in compliance with this rule.</p> <p><i>Specific Authority 350.127(2) FS. Law Implemented 350.115, 364.17 FS. History—New 4-25-88, Amended 9-11-96.</i></p>	<p>6. Intrabuilding network cable, Account 2426. The following subaccounts shall be used:</p> <p>a. Metallic. This investment shall be further subcategorized in accord with company planning; and</p> <p>b. Fiber.</p> <p>7. Aerial wire, Account 2431.</p> <p>8. Conduit systems, Account 2441.</p> <p>(6) Depreciation rates used after July 1, 1996, shall be based on the account classifications in the USOA and this rule. In implementing these rates the following procedures shall be followed:</p> <p>(a) Reserve activity data, plant activity data, salvage costs, and costs of removal are to be recorded to the new accounts for activity subsequent to July 1, 1996.</p> <p>(b) The separation of investments and reserves under prior accounts into balances relating to new accounts and subaccounts under this rule may require estimation. Where vintaged distributions are maintained, separation into accounts and subaccounts may require synthesization.</p> <p>(c) If an existing account, in the opinion of the Commission, is essentially compatible with an account listed in this rule, that account shall be deemed to be in compliance with this rule.</p> <p><i>Specific Authority 350.127(2) FS. Law Implemented 350.115, 364.17 FS. History—New 4-25-88, Amended 9-11-96.</i></p>		

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<p>25-4.0175 Depreciation.</p> <p>(1) For the purposes of Part II, the following definitions shall apply to small local exchange companies remaining under rate of return regulation:</p> <p>(a) Category or Category of Depreciable Plant – A grouping of plant for which a depreciation rate is prescribed. At a minimum it should include each plant account prescribed in Rule 25-4.017, F.A.C.</p> <p>(b) Average Service Life – The period of time that the given type of equipment, on average, can be expected to prudently and economically serve the public.</p> <p>(c) Embedded Vintage – A vintage of plant in service as of the date of study or implementation of proposed rates.</p> <p>(d) Mortality Data – Historical data by study category showing plant balances, additions, adjustments and retirements, used in analyses for life indications or for calculations of realized life. Preferably, this is aged data in accord with the following:</p> <ol style="list-style-type: none"> 1. The number of plant items or equivalent units (usually expressed in dollars) added each calendar year. 2. The number of plant items retired (usually expressed in dollars) each year and the distribution by years of placing of such retirements. 3. The net increase or decrease resulting from purchases, sales, or adjustments, and the distribution by years of placing of such amounts. 4. The number that remains in service (usually expressed in dollars) at the end of each year and the distribution by years of placing of such amounts. <p>(e) Remaining Life Method – The method of calculating a depreciation rate based on the unrecovered plant balance, less average future net salvage and the average remaining life. The formula for calculating a Remaining Life Rate (RLR) is:</p> $100\% - \text{Reserve \%} - \text{Average Future Net Salvage \%}$ <p>RLR = $\frac{\quad}{\text{Average Remaining Life in Years}}$</p>	<p>25-4.0175 Depreciation.</p> <p>(1) For the purposes of Part II, the following definitions shall apply <u>only</u> to small local exchange companies remaining under rate of return regulation:</p> <p>(a) Category or Category of Depreciable Plant – A grouping of plant for which a depreciation rate is prescribed. At a minimum it should include each plant account prescribed in Rule 25-4.017, F.A.C.</p> <p>(b) Average Service Life – The period of time that the given type of equipment, on average, can be expected to prudently and economically serve the public.</p> <p>(c) Embedded Vintage – A vintage of plant in service as of the date of study or implementation of proposed rates.</p> <p>(d) Mortality Data – Historical data by study category showing plant balances, additions, adjustments and retirements, used in analyses for life indications or for calculations of realized life. Preferably, this is aged data in accord with the following:</p> <ol style="list-style-type: none"> 1. The number of plant items or equivalent units (usually expressed in dollars) added each calendar year. 2. The number of plant items retired (usually expressed in dollars) each year and the distribution by years of placing of such retirements. 3. The net increase or decrease resulting from purchases, sales, or adjustments, and the distribution by years of placing of such amounts. 4. The number that remains in service (usually expressed in dollars) at the end of each year and the distribution by years of placing of such amounts. <p>(e) Remaining Life Method – The method of calculating a depreciation rate based on the unrecovered plant balance, less average future net salvage and the average remaining life. The formula for calculating a Remaining Life Rate (RLR) is:</p> $100\% - \text{Reserve \%} - \text{Average Future Net Salvage \%}$ <p>RLR</p>	<p>This rule should be revised. The proposed changes clarify that the entire rule applies only to rate-of-return regulated local exchange telecommunications companies.</p>	<p>25-4.0175 Depreciation for Rate-of-Return Regulated Local Exchange Companies.</p> <p>(1) through (16) – Other than the title, no change to the existing rule is necessary.</p> <p><i>Specific Authority 350.127(2) FS. Law Implemented 350.115, 364.03 FS. History–New 9-8-81, Amended 4-28-83, 1-6-85, Formerly 25-4.175, Amended 4-27-88, 12-12-91, 9-11-96.</i></p> <p>Same comment as Rule 25-4.017.</p>

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<p>(f) Reserve Data – Historical data by study category showing reserve balances, debits and credits such as booked depreciation expense, salvage and cost of removal, and adjustments to the reserve utilized in monitoring reserve activity and position.</p> <p>(g) Reserve Deficiency – An inadequacy in the reserve of a category as evidenced by a comparison of that reserve indicated as necessary under current projections of life and salvage with that reserve historically accrued. The latter figure may be available from the company's records or may require retrospective calculation.</p> <p>(h) Reserve Surplus – An excess in the reserve of a category as evidenced by a comparison of that reserve indicated as necessary under current projections of life and salvage with that reserve historically accrued. The latter figure may be available from the company's records or may require retrospective calculation.</p> <p>(i) Salvage Data – Historical data by study category showing bookings of retirements, gross salvage and cost of removal used in analysis of trends in gross salvage and cost of removal, or for calculations of realized salvage.</p> <p>(j) Theoretical Reserve or Prospective Theoretical Reserve – A calculated reserve based on components of the proposed rate, using the formula: Theoretical Reserve = Book Investment - Future Accruals - Future Net Salvage</p> <p>(k) Vintage – The year of placement of a group of plant items or investment under study.</p> <p>(l) Whole Life Method – The method of calculating a depreciation rate based on the Whole Life (Average Service Life) and the Average Net Salvage. Both life and salvage components are the estimated or calculated composite of realized experience and expected activity. The formula is: 100% – Average Net Salvage %</p> <p>Whole Life Rate = $\frac{\text{_____}}{\text{Average Service Life in Years}}$</p>	<p>=</p> <p>Average Remaining Life in Years</p> <p>(f) Reserve Data – Historical data by study category showing reserve balances, debits and credits such as booked depreciation expense, salvage and cost of removal, and adjustments to the reserve utilized in monitoring reserve activity and position.</p> <p>(g) Reserve Deficiency – An inadequacy in the reserve of a category as evidenced by a comparison of that reserve indicated as necessary under current projections of life and salvage with that reserve historically accrued. The latter figure may be available from the company's records or may require retrospective calculation.</p> <p>(h) Reserve Surplus – An excess in the reserve of a category as evidenced by a comparison of that reserve indicated as necessary under current projections of life and salvage with that reserve historically accrued. The latter figure may be available from the company's records or may require retrospective calculation.</p> <p>(i) Salvage Data – Historical data by study category showing bookings of retirements, gross salvage and cost of removal used in analysis of trends in gross salvage and cost of removal, or for calculations of realized salvage.</p> <p>(j) Theoretical Reserve or Prospective Theoretical Reserve – A calculated reserve based on components of the proposed rate, using the formula: Theoretical Reserve = Book Investment - Future Accruals - Future Net Salvage</p> <p>(k) Vintage – The year of placement of a group of plant items or investment under study.</p> <p>(l) Whole Life Method – The method of calculating a depreciation rate based on the Whole Life (Average Service Life) and the Average Net Salvage. Both life and salvage components are the estimated or calculated composite of realized experience and expected activity. The formula is: 100% – Average Net Salvage %</p>		

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<p>established range, current average service lives not reflected as a whole number shall be rounded using traditional rounding methodology. (For example, 1.1-1.4 rounds to 1.0; 1.5-1.9 rounds to 2.0.)</p> <p>(4) If the company's proposed and current average service lives for a given account are within the ranges established in paragraph (2)(a), no additional support for those values shall be required. If the company's proposed and current net salvage values for a given account are within the ranges established in paragraph (2)(a), no additional support for those values shall be required. The company shall submit to the Office of Commission Clerk the original, five hard copies, and a diskette of the information required by subsection (8) of this rule.</p> <p>(5) A company proposing basic life or salvage values outside of the ranges established in paragraph (2)(a) of this rule shall submit to the Office of Commission Clerk the original and five hard copies, and a diskette of the information required by subsection (10) of this rule.</p> <p>(6) After filing a petition for a change in depreciation rates, the company may reflect on its books and records the preliminary implementation of the proposed rates as of the proposed effective date. These rates are subject to Commission approval.</p> <p>(7) Any party protesting a Commission approved depreciation life or salvage value, shall carry the burden of proof in demonstrating that each protested value is unsupported by the operations and planning of each company.</p> <p>(8) A depreciation filing shall include:</p> <p>(a) A comparison of current and proposed depreciation rates and components for each category of depreciable plant. Current rates shall be identified as to the effective date and proposed rates as to the proposed effective date.</p> <p>(b) A comparison of annual depreciation expense, as of the proposed effective date, resulting from current rates with the expense produced by the proposed rates for each category of depreciable plant. The plant balances may involve estimates. Submitted data including plant and reserve balances or</p>	<p>accumulated depreciation reserves in accounts or subaccounts as prescribed by Rule 25-4.0174, F.A.C., and as set forth in paragraph (2)(a) of this rule. Companies may maintain further sub-categorization.</p> <p>(b) Upon establishing a new account or subaccount classification, each <u>rate-of-return regulated local exchange telecommunications</u> company shall request Commission approval of a depreciation rate for the new plant category.</p> <p>(c) A <u>rate-of-return regulated local exchange telecommunications</u> company's current average service life is that which has been approved by the Commission and in effect as of the effective date of this rule. To determine if a company's current average service life is within an established range, current average service lives not reflected as a whole number shall be rounded using traditional rounding methodology. (For example, 1.1-1.4 rounds to 1.0; 1.5-1.9 rounds to 2.0.)</p> <p>(4) If the <u>rate-of-return regulated local exchange telecommunications</u> company's proposed and current average service lives for a given account are within the ranges established in paragraph (2)(a), no additional support for those values shall be required. If the company's proposed and current net salvage values for a given account are within the ranges established in paragraph (2)(a), no additional support for those values shall be required. The company shall submit to the Office of Commission Clerk the original, five hard copies, and a diskette of the information required by subsection (8) of this rule.</p> <p>(5) A <u>rate-of-return regulated local exchange telecommunications</u> company proposing basic life or salvage values outside of the ranges established in paragraph (2)(a) of this rule shall submit to the Office of Commission Clerk the original and five hard copies, and a diskette of the information required by subsection (10) of this rule.</p> <p>(6) After filing a petition for a change in depreciation rates, the <u>rate-of-return regulated local exchange telecommunications</u> company may reflect on its books and records the preliminary implementation of the proposed rates as of the proposed effective date. These rates are subject to</p>		

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<p>be aged.</p> <p>(11)(a) Companies shall provide calculations of depreciation rates using either the whole life method or the remaining life method. The use of one of these methods is required for all depreciable categories.</p> <p>(b) Companies shall file an election to remain with the remaining life methodology or move to whole life methodology within 90 days of the effective date of this rule. Failure to file an election shall result in the company's use of remaining life methodology. Only one election regarding depreciation methodology will be permitted.</p> <p>(12) When a company elects whole life methodology, no recovery of reserve imbalances will be considered for depreciation purposes. This methodology is not reserve sensitive.</p> <p>(13) When a company elects remaining life methodology, the following apply:</p> <p>(a) A company requiring the Commission staff's assistance in determining a remaining life based on its average service life selection, shall notify the Director of the Division of Economic Regulation, by letter, three months prior to the company's filing date.</p> <p>(b) The possibility of corrective reserve transfers shall be investigated by the Commission prior to changing depreciation rates.</p> <p>(c) It shall be a rebuttable presumption that in determining the average remaining life, the mortality curve shapes shall be those used by the Commission the last time it prescribed rates.</p> <p>(14)(a) A company proposing an effective date of the beginning of its fiscal year shall submit its petition for a change in depreciation rates no later than the mid-point of that fiscal year.</p> <p>(b) A company proposing an effective date coinciding with the expected date of additional revenues initiated through a rate case proceeding shall submit its petition for a change in depreciation rates no later than the filing date of its Minimum Filing Requirements.</p> <p>(15) Included as part of the annual report filed pursuant to Rule 25-4.135, F.A.C., each company shall provide Schedule B-3, Analysis of Plant In</p>	<p>(a) An explanation and justification for each study category of depreciable plant defining the specific factors that justify the life or salvage components and rates being proposed. Each explanation and justification shall include substantiating factors utilized by the company in the design of the depreciation rates for the specific category, e.g., company planning, growth, technology, physical conditions, and trends. The explanation and justification shall state any statistical or mathematical methods of analysis or calculation used in the design of the category rate.</p> <p>(b) The mortality and salvage data used by the company in the depreciation rate design must agree with activity booked by the utility. Unusual transactions not included in life or salvage studies, e.g., sales or extraordinary retirements must be specifically enumerated and explained.</p> <p>(c) The filing shall contain all calculations, analysis and numerical basic data used in the design of the depreciation rate for each category of depreciable plant. To the degree possible, data involving retirements should be aged.</p> <p>(11)(a) <u>Rate-of-return regulated local exchange telecommunications</u> companies shall provide calculations of depreciation rates using either the whole life method or the remaining life method. The use of one of these methods is required for all depreciable categories.</p> <p>(b) <u>Rate-of-return regulated local exchange telecommunications</u> companies shall file an election to remain with the remaining life methodology or move to whole life methodology within 90 days of the effective date of this rule. Failure to file an election shall result in the company's use of remaining life methodology. Only one election regarding depreciation methodology will be permitted.</p> <p>(12) When a <u>rate-of-return regulated local exchange telecommunications</u> company elects whole life methodology, no recovery of reserve imbalances will be considered for depreciation purposes. This methodology is not reserve sensitive.</p> <p>(13) When a <u>rate-of-return regulated local exchange</u></p>		

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<p>Service, and Schedule B-4, Analysis of Accumulated Depreciation. Schedule B-3 shall include booked plant activity (plant balance at the beginning of the year, additions, adjustments, transfers, reclassifications, retirements, and plant balance at year end). Schedule B-4 shall include reserve activity (reserve balance at the beginning of the year, retirements, accruals, salvage, cost of removal, adjustments, transfers, reclassifications, and reserve balance at year end) for each category of investment for which a depreciation rate, amortization schedule, or capital recovery schedule has been approved.</p> <p>(16)(a) Prior to the date of retirement, the Commission may approve capital recovery schedules to correct calculated deficiencies where a utility demonstrates that replacement of an installation or group of installations is prudent, and the associated investment will not be recovered by the time of retirement through the existing depreciation rate.</p> <p>(b) The Commission may approve a special capital recovery schedule when an installation is designed for a specific purpose or for a limited duration.</p> <p>(c) Associated plant and reserve activity, balances, and the annual capital recovery schedule expense must be maintained as subsidiary records.</p> <p><i>Specific Authority 350.127(2) FS. Law Implemented 350.115, 364.03 FS. History—New 9-8-81, Amended 4-28-83, 1-6-85, Formerly 25-4.175, Amended 4-27-88, 12-12-91, 9-11-96.</i></p>	<p><u>telecommunications</u> company elects remaining life methodology, the following apply:</p> <p>(a) A company requiring the Commission staff's assistance in determining a remaining life based on its average service life selection, shall notify the Director of the Division of Economic Regulation, by letter, three months prior to the company's filing date.</p> <p>(b) The possibility of corrective reserve transfers shall be investigated by the Commission prior to changing depreciation rates.</p> <p>(c) It shall be a rebuttable presumption that in determining the average remaining life, the mortality curve shapes shall be those used by the Commission the last time it prescribed rates.</p> <p>(14)(a) A <u>rate-of-return regulated local exchange telecommunications</u> company proposing an effective date of the beginning of its fiscal year shall submit its petition for a change in depreciation rates no later than the mid-point of that fiscal year.</p> <p>(b) A <u>rate-of-return regulated local exchange telecommunications</u> company proposing an effective date coinciding with the expected date of additional revenues initiated through a rate case proceeding shall submit its petition for a change in depreciation rates no later than the filing date of its Minimum Filing Requirements.</p> <p>(15) Included as part of the annual report filed pursuant to Rule 25-4.135, F.A.C., each <u>rate-of-return regulated local exchange telecommunications</u> company shall provide Schedule B-3, Analysis of Plant In Service, and Schedule B-4, Analysis of Accumulated Depreciation. Schedule B-3 shall include booked plant activity (plant balance at the beginning of the year, additions, adjustments, transfers, reclassifications, retirements, and plant balance at year end). Schedule B-4 shall include reserve activity (reserve balance at the beginning of the year, retirements, accruals, salvage, cost of removal, adjustments, transfers, reclassifications, and reserve balance at year end) for each category of investment for which a depreciation rate, amortization schedule, or capital recovery schedule has been approved.</p>		

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	<p>(16)(a) Prior to the date of retirement, the Commission may approve capital recovery schedules to correct calculated deficiencies where a utility demonstrates that replacement of an installation or group of installations is prudent, and the associated investment will not be recovered by the time of retirement through the existing depreciation rate.</p> <p>(b) The Commission may approve a special capital recovery schedule when an installation is designed for a specific purpose or for a limited duration.</p> <p>(c) Associated plant and reserve activity, balances, and the annual capital recovery schedule expense must be maintained as subsidiary records.</p> <p><i>Specific Authority 350.127(2) FS. Law Implemented 350.115, 364.03 FS. History—New 9-8-81, Amended 4-28-83, 1-6-85, Formerly 25-4.175, Amended 4-27-88, 12-12-91, 9-11-96.</i></p>		

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<p>25-4.0178 Retirement Units.</p> <p>(1) This rule is intended to establish uniform retirement units for telephone companies and does not relieve any company from maintaining its accounts and records in conformity with the Uniform System and Classification of Accounts (USOA) as prescribed by the Federal Communications Commission (FCC) in Title 47, Code of Federal Regulations, Part 32, as adopted on December 2, 1986 and revised as of December 1, 1987, except to the extent that this rule requires different treatment as stated below.</p> <p>(2) For the purposes of this rule the following definitions apply:</p> <p>(a) “Book Cost” means the amount at which a retirement unit is included in a telephone plant account, including the costs of all labor and installation. This cost is to be determined from the company’s records, but if it cannot be, it is to be estimated.</p> <p>(b) “Cost or in-plant cost” means original purchase price plus all labor and installation costs.</p> <p>(c) “Cost of Removal” means the cost of demolishing, dismantling, removing, tearing down or otherwise disposing of a retirement unit, including the cost of transportation and handling.</p> <p>(d) “Cradle-To-Grave Accounting” means an accounting method which treats a unit of plant as being in service from the time it is first purchased until it is finally junked or is otherwise finally disposed. Periods of in shop for refurbishing or in stock/inventory awaiting reinstallation are treated as being in service.</p> <p>(e) “Gross Salvage” means the amount received from selling or trading-in a retirement unit; or, if retained for reuse, the original, or estimated if not known, material cost of the unit.</p> <p>(f) “Item” means a single identifiable unit of plant. Where a dollar threshold is imposed, that threshold applies to the single item and not to the total of a group of such items purchased in one order.</p> <p>(g) “Minor Item” means any part or element of plant which is not</p>	<p>25-4.0178 Retirement Units.</p> <p>(1) This rule is intended to establish uniform retirement units for <u>rate-of-return regulated local exchange telecommunications</u> telephone companies and does not relieve any <u>rate-of-return regulated local exchange telecommunications</u> company from maintaining its accounts and records in conformity with the Uniform System and Classification of Accounts (USOA) as prescribed by the Federal Communications Commission (FCC) in Title 47, Code of Federal Regulations, Part 32, as adopted on December 2, 1986 and revised as of December 1, 1987, except to the extent that this rule requires different treatment as stated below.</p> <p>(2) For the purposes of this rule the following definitions apply:</p> <p>(a) “Book Cost” means the amount at which a retirement unit is included in a telephone plant account, including the costs of all labor and installation. This cost is to be determined from the <u>rate-of-return regulated local exchange telecommunications</u> company’s records, but if it cannot be, it is to be estimated.</p> <p>(b) “Cost or in-plant cost” means original purchase price plus all labor and installation costs.</p> <p>(c) “Cost of Removal” means the cost of demolishing, dismantling, removing, tearing down or otherwise disposing of a retirement unit, including the cost of transportation and handling.</p> <p>(d) “Cradle-To-Grave Accounting” means an accounting method which treats a unit of plant as being in service from the time it is first purchased until it is finally junked or is otherwise finally disposed. Periods of in shop for refurbishing or in stock/inventory awaiting reinstallation are treated as being in service.</p> <p>(e) “Gross Salvage” means the amount received from selling or trading-in a retirement unit; or, if retained for reuse, the original, or estimated if not known, material cost of the unit.</p> <p>(f) “Item” means a single identifiable unit of plant. Where a dollar threshold is imposed, that threshold applies to the single item and not to the total of a group of such items purchased in one order.</p>	<p>This rule should be revised. The proposed changes clarify that the rule applies only to rate-of-return regulated local exchange telecommunications companies.</p>	<p>25-4.0178 Retirement Units for <u>Rate-of-Return Regulated Local Exchange Companies.</u></p> <p>(1) through (7) – Other than the title, no change to the existing rule is necessary.</p> <p><i>Specific Authority 350.127(2) FS. Law Implemented 350.115, 364.17 FS. History–New 4-25-88.</i></p> <p>Same comment as Rule 24-4.017.</p>

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<p>designated as a retirement unit, but may be a component of or adjunct to a retirement unit.</p> <p>(h) “Plant Retired” means a retirement unit not subject to cradle to grave accounting, or an unreplaced minor item which has been removed, sold, abandoned, destroyed or otherwise removed from service.</p> <p>(i) “Retirement Unit” means an item of telephone plant designated as a retirement unit which when placed in service is to be capitalized if the cost of the unit meets the criteria in the “List of Retirement Units”, and when removed from service, without a replacement or with a replacement that meets the criteria in the “List of Retirement Units”, is to be credited to the plant account in which it is included and debited to the associated account reserve.</p> <p>(3) All depreciable plant is considered as consisting of retirement units or minor items of plant. Each company is to use this list of retirement units on a prospective basis. A company may add retirement units to this list. In the case of such addition, the company shall notify the Director of the Division of Economic Regulation within thirty days as to the nature and justification of the addition. However, the combination of any retirement units or the increase in size of any unit will not be permitted without Commission prior approval. Additions to or revisions to this list will be issued, when necessary, by this Commission.</p> <p>(4) The addition and retirement of retirement units are to be accounted for as follows:</p> <p>(a) When a retirement unit other than one designated for Company Communications Equipment, Account 2132.2, or Public Telephone Equipment, Account 2351, is placed in service for the first time at a location, the cost of the unit, if it meets the criteria in the “Lists of Retirement Units”, should be added to the appropriate plant account along with associated labor and installation costs.</p> <p>(b) When a retirement unit for Company Communications Equipment, Account 2123.2, or Public Telephone Equipment, Account 2351, is placed in service for the first time at a location, only the materials cost of the unit, if it</p>	<p>(g) “Minor Item” means any part or element of plant which is not designated as a retirement unit, but may be a component of or adjunct to a retirement unit.</p> <p>(h) “Plant Retired” means a retirement unit not subject to cradle to grave accounting, or an unreplaced minor item which has been removed, sold, abandoned, destroyed or otherwise removed from service.</p> <p>(i) “Retirement Unit” means an item of telephone plant designated as a retirement unit which when placed in service is to be capitalized if the cost of the unit meets the criteria in the “List of Retirement Units”, and when removed from service, without a replacement or with a replacement that meets the criteria in the “List of Retirement Units”, is to be credited to the plant account in which it is included and debited to the associated account reserve.</p> <p>(3) All depreciable plant is considered as consisting of retirement units or minor items of plant. Each <u>rate-of-return regulated local exchange telecommunications</u> company is to use this list of retirement units on a prospective basis. A <u>rate-of-return regulated local exchange telecommunications</u> company may add retirement units to this list. In the case of such addition, the <u>rate-of-return regulated local exchange telecommunications</u> company shall notify the Director of the Division of Economic Regulation within thirty days as to the nature and justification of the addition. However, the combination of any retirement units or the increase in size of any unit will not be permitted without Commission prior approval. Additions to or revisions to this list will be issued, when necessary, by this Commission.</p> <p>(4) The addition and retirement of retirement units are to be accounted for as follows:</p> <p>(a) When a retirement unit other than one designated for Company Communications Equipment, Account 2132.2, or Public Telephone Equipment, Account 2351, is placed in service for the first time at a location, the cost of the unit, if it meets the criteria in the “Lists of Retirement Units”, should be added to the appropriate plant account along</p>		

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<p>meets the criteria in the "List of Retirement Units", shall be added to the appropriate plant account. Associated labor and minor materials costs of installing such equipment shall be charged to the appropriate expense account.</p> <p>(c) When a retirement unit is replaced, the cost of the replacement should be accounted for in the same manner as in subsection (a) if the cost meets the criteria set forth in the "List of Retirement Units" referred to in subsection (6). Otherwise, the charge should be made to the appropriate expense account.</p> <p>(d) When a retirement unit is retired, with a replacement that meets the criteria in the "List of Retirement Units" referred to in subsection (6), or is retired without replacement, the book cost of the retiring unit is to be credited to the plant account in which it is included and likewise debited to the associated account reserve. Any cost of removal and gross salvage associated with the retirement should be debited and credited, respectively, to the account reserve. Cost of the retiring unit, removal and gross salvage are to be recorded within one month of the retirement date. Such costs may be estimated with corrective adjustment entries made when the transactions are finalized.</p> <p>(5) The addition and retirement of minor items of depreciable property other than Company Communications Equipment, Account 2123.2, and Public Telephone Equipment Account 2351, are to be accounted for as follows:</p> <p>(a) When a minor item which did not previously exist as a part of a retirement unit at a given location is added, the cost is to be accounted for in the same manner as the addition of a retirement unit.</p> <p>(b) When a minor item is retired and not replaced, the book cost along with any associated cost of removal and gross salvage is to be accounted for in the same manner as the retirement of a retirement unit. If, however, the book cost of such a minor item has been accounted for by its inclusion in the retirement unit of which it is a part, no separate credit to the property account or debit to the associated account reserve is to be made.</p> <p>(c) When a minor item is replaced independently of the retirement unit of</p>	<p>with associated labor and installation costs.</p> <p>(b) When a retirement unit for Company Communications Equipment, Account 2123.2, or Public Telephone Equipment, Account 2351, is placed in service for the first time at a location, only the materials cost of the unit, if it meets the criteria in the "List of Retirement Units", shall be added to the appropriate plant account. Associated labor and minor materials costs of installing such equipment shall be charged to the appropriate expense account.</p> <p>(c) When a retirement unit is replaced, the cost of the replacement should be accounted for in the same manner as in subsection (a) if the cost meets the criteria set forth in the "List of Retirement Units" referred to in subsection (6). Otherwise, the charge should be made to the appropriate expense account.</p> <p>(d) When a retirement unit is retired, with a replacement that meets the criteria in the "List of Retirement Units" referred to in subsection (6), or is retired without replacement, the book cost of the retiring unit is to be credited to the plant account in which it is included and likewise debited to the associated account reserve. Any cost of removal and gross salvage associated with the retirement should be debited and credited, respectively, to the account reserve. Cost of the retiring unit, removal and gross salvage are to be recorded within one month of the retirement date. Such costs may be estimated with corrective adjustment entries made when the transactions are finalized.</p> <p>(5) The addition and retirement of minor items of depreciable property other than Company Communications Equipment, Account 2123.2, and Public Telephone Equipment Account 2351, are to be accounted for as follows:</p> <p>(a) When a minor item which did not previously exist as a part of a retirement unit at a given location is added, the cost is to be accounted for in the same manner as the addition of a retirement unit.</p> <p>(b) When a minor item is retired and not replaced, the book cost along with any associated cost of removal and gross salvage is to be</p>		

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<p>which it is a part, the cost of replacement is to be charged to the appropriate maintenance account for that item. If, however, the replacement causes a substantial betterment, the primary aim of which is to make the property affected more useful, more efficient, of greater durability, or of greater capacity, the excess cost of the replacement over the estimated cost at current prices of the replacement without betterment should be charged to the appropriate plant account.</p> <p>(6) The Florida Public Service Commission document "List of Retirement Units (Telephone Utilities)" dated January 1, 1988, is hereby incorporated by reference. A copy of this document may be obtained from the Director, Division of Economic Regulation, Florida Public Service Commission.</p> <p>(7) The capitalization and expensing of depreciable plant for 1988 and subsequent years shall be governed by this rule.</p> <p><i>Specific Authority 350.127(2) FS. Law Implemented 350.115, 364.17 FS. History--New 4-25-88.</i></p>	<p>accounted for in the same manner as the retirement of a retirement unit. If, however, the book cost of such a minor item has been accounted for by its inclusion in the retirement unit of which it is a part, no separate credit to the property account or debit to the associated account reserve is to be made.</p> <p>(c) When a minor item is replaced independently of the retirement unit of which it is a part, the cost of replacement is to be charged to the appropriate maintenance account for that item. If, however, the replacement causes a substantial betterment, the primary aim of which is to make the property affected more useful, more efficient, of greater durability, or of greater capacity, the excess cost of the replacement over the estimated cost at current prices of the replacement without betterment should be charged to the appropriate plant account.</p> <p>(6) The Florida Public Service Commission document "List of Retirement Units (Telephone Utilities)" dated January 1, 1988, is hereby incorporated by reference. A copy of this document may be obtained from the Director, Division of Economic Regulation, Florida Public Service Commission.</p> <p>(7) The capitalization and expensing of depreciable plant for 1988 and subsequent years shall be governed by this rule.</p> <p><i>Specific Authority 350.127(2) FS. Law Implemented 350.115, 364.17 FS. History--New 4-25-88.</i></p>		

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<p>25-4.019 Records and Reports in General.</p> <p>(1) Each utility shall furnish to the Commission at such times and in such form as the Commission may require, the results of any required tests and summaries of any required records. The utility shall also furnish the Commission with any information concerning the utility's facilities or operations which the Commission may reasonably request and require. All such data, unless otherwise specified, shall be consistent with and reconcilable with the utility's annual report to the Commission.</p> <p>(2) Where a telephone company is operated with another enterprise, records must be separated in such manner that the results of the telephone operation may be determined at any time.</p> <p>(3) Upon notification to the utility, members may, at reasonable times, make personal visits to the company offices or other places of business within or without the State and may inspect any accounts, books, records, and papers of the company which may be necessary in the discharge of Commission duties. Commission staff members will present Commission identification cards as the written authority to inspect records. During such visits the company shall provide the staff member(s) with adequate and comfortable working and filing space, consistent with the prevailing conditions and climate, and comparable with the accommodations provided the company's outside auditors.</p> <p><i>Specific Authority 350.127(2) FS. Law Implemented 364.18, 364.183, 364.386 FS. History-Revised 12-1-68, Amended 5-4-81, Formerly 25-4.19.</i></p>	<p>25-4.019 Records and Reports in General.</p> <p>(1) Each utility shall furnish to the Commission at such times and in such form as the Commission may require, the results of any required tests and summaries of any required records. The utility shall also furnish the Commission with any information concerning the utility's facilities or operations which the Commission may reasonably request and require. All such data, unless otherwise specified, shall be consistent with and reconcilable with the utility's annual report to the Commission.</p> <p>(2) Where a telephone company is operated with another enterprise, records must be separated in such manner that the results of the telephone operation may be determined at any time.</p> <p>(3) Upon notification to the utility, members may, at reasonable times, make personal visits to the company offices or other places of business within or without the State and may inspect any accounts, books, records, and papers of the company which may be necessary in the discharge of Commission duties. Commission staff members will present Commission identification cards as the written authority to inspect records. During such visits the company shall provide the staff member(s) with adequate and comfortable working and filing space, consistent with the prevailing conditions and climate, and comparable with the accommodations provided the company's outside auditors.</p> <p><i>Specific Authority 350.127(2) FS. Law Implemented 364.18, 364.183, 364.386 FS. History-Revised 12-1-68, Amended 5-4-81, Formerly 25-4.19.</i></p>	<p>This rule should be deleted. It is not necessary as it adds little to Sections 364.18, 364.183 and 364.185, F.S.</p> <p>The Joint Telecommunications Companies understand they would still be required to provide information in accordance with applicable statutes.</p>	<p>25-4.019 Records and Reports in General.</p> <p>(1) Each utility shall furnish to the Commission at such times and in such form as the Commission may require, the results of any required tests and summaries of any required records. The utility shall also furnish the Commission with any information concerning the utility's facilities or operations which the Commission may reasonably request and require. All such data, unless otherwise specified, shall be consistent with and reconcilable with the utility's annual report to the Commission.</p> <p>(2) Where a telephone company is operated with another enterprise, records must be separated in such manner that the results of the telephone operation may be determined at any time.</p> <p>(3) Upon notification to the utility, members may, at reasonable times, make personal visits to the company offices or other places of business within or without the State and may inspect any accounts, books, records, and papers of the company which may be necessary in the discharge of Commission duties. Commission staff members will present Commission identification cards as the written authority to inspect records. During such visits the company shall provide the staff member(s) with adequate and comfortable working and filing space, consistent with the prevailing conditions and climate, and comparable with the accommodations provided the company's outside auditors.</p> <p><i>Specific Authority 350.127(2) FS. Law Implemented 364.18, 364.183, 364.386 FS. History-Revised 12-1-68, Amended 5-4-81, Formerly 25-4.19.</i></p> <p>Price regulated ILECs no longer file annual reports to the Commission.</p>

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<p>25-4.021 System Maps and Records. Each telephone company shall maintain suitable maps and/or records to show the location and description of its toll and exchange plant facilities and the extent of area served by the company. <i>Specific Authority 350.127(2), 364.17 FS. Law Implemented 364.17, 364.183 FS. History--Revised 12-1-68, Formerly 25-4.21.</i></p>			<p>25-4.021 System Maps and Records. Each telephone company shall maintain suitable maps and/or records to show the location and description of its toll and exchange plant facilities and the extent of area served by the company. <i>Specific Authority 350.127(2), 364.17 FS. Law Implemented 364.17, 364.183 FS. History--Revised 12-1-68, Formerly 25-4.21.</i></p>
<p>25-4.022 Complaint - Trouble Reports, Etc. (1) Each telephone company shall maintain for at least six (6) months a record of all signed written complaints made by its subscribers regarding service or errors in billing, as well as a record of each case of trouble or service interruption that is reported to repair service. This record shall include the name and/or address of the subscriber or complainant, the date (and for reported trouble, the time) received, the nature of the complaint or trouble reported, the result of any investigation, the disposition of the complaint or service problem, and the date (and for reported trouble, the time) of such disposition. (2) Each signed letter of complaint shall be acknowledged in writing or by contact by a representative of the company. <i>Specific Authority 350.127(2), 364.17 FS. Law Implemented 364.051, 364.17, 364.183, 364.20 FS. History--Revised 12-1-68, Formerly 25-4.22</i></p>	<p>25-4.022 Complaint - Trouble Reports, Etc. (1) Each telephone company shall maintain for at least six (6) months a record, <u>in either electronic or paper format</u>, of all signed written complaints made by its subscribers regarding service or errors in billing; as well as a record of each case of trouble or service interruption that is reported to repair service. This record shall include the name and/or address of the subscriber or complainant, the date (and for reported trouble, the time) received, the nature of the complaint or trouble reported, the result of any investigation, the disposition of the complaint or service problem, and the date (and for reported trouble, the time) of such disposition. (2) Each signed letter of complaint shall be acknowledged in writing or by <u>other means of</u> contact by a representative of the company. <i>Specific Authority 350.127(2), 364.17 FS. Law Implemented 364.051, 364.17, 364.183, 364.20 FS. History--Revised 12-1-68, Formerly 25-4.22</i></p>	<p>This rule should be revised. Maintenance of records of "trouble" or service interruption is not needed in today's competitive environment because customers will simply switch providers if a provider is not responsive to complaints or has frequent service interruptions. The requested revisions also reflect the fact that many records are now stored electronically. Rules 25-4.020(3)(a) and 25-22.032(1), F.A.C., already require a telecommunications company to maintain certain records for a minimum of three and two years, respectively.</p>	

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<p>25-4.024 Held Applications for Service.</p> <p>(1) Each local exchange telecommunications company shall accept and shall maintain a record of each application for access lines received during periods when a telecommunications company is unable to supply initial or additional telephone service to applicants within 30 days after the date applicant desires service. The telecommunications company shall keep a record, by exchanges, showing the name and address of each applicant for service, the date of application, date service desired, date service was promised, and the reason for the inability to provide the new service or additional access lines to the applicant.</p> <p>(2) Upon request, each company shall prepare and furnish to the Commission a report, by exchanges, of such held applications.</p> <p><i>Specific Authority 350.127(2), 364.17 FS. Law Implemented 364.025, 364.163, 364.17 FS. History-Revised 12-1-68, Amended 3-31-76, Formerly 25-4.24, 3-10-96.</i></p>	<p>25 4.024 Held Applications for Service.</p> <p>(1) Each local exchange telecommunications company shall accept and shall maintain a record of each application for access lines received during periods when a telecommunications company is unable to supply initial or additional telephone service to applicants within 30 days after the date applicant desires service. The telecommunications company shall keep a record, by exchanges, showing the name and address of each applicant for service, the date of application, date service desired, date service was promised, and the reason for the inability to provide the new service or additional access lines to the applicant.</p> <p>(2) Upon request, each company shall prepare and furnish to the Commission a report, by exchanges, of such held applications.</p> <p><i>Specific Authority 350.127(2), 364.17 FS. Law Implemented 364.025, 364.163, 364.17 FS. History-Revised 12-1-68, Amended 3-31-76, Formerly 25-4.24, 3-10-96.</i></p>	<p>This rule should be deleted and the issue should be addressed on a complaint basis.</p>	<p>Repeal.</p>

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<p>25-4.034 Tariffs.</p> <p>(1) Each telecommunications company shall maintain on file with the Commission tariffs which set forth all rates and charges for customer services, the classes and grades of service available to subscribers, the conditions and circumstances under which service will be furnished, and all general rules and regulations governing the relation of customer and utility. Tariff filings shall be in compliance with the requirements of Chapter 25-9, F.A.C., of the Commission rules entitled "Construction and Filing of Tariffs by Public Utilities."</p> <p>(2) Each company shall file, as an integral part of its tariff, maps defining the exchange service areas. These maps shall delineate the boundaries in sufficient detail that they may be located in the field and shall embrace all territory included in the certificate of convenience and necessity.</p> <p>(3) Each telecommunications company shall maintain on file in each of its business offices, available for public inspection upon request, a copy of the local exchange tariff for exchanges under the administration of that office, its general exchange tariff, and its schedule of intrastate toll rates. Each business office shall likewise make available a copy of Chapter 25-4, F.A.C., of the Florida Public Service Commission Rules and Regulations for public inspection upon request.</p> <p><i>Specific Authority 350.127(2) FS. Law Implemented 364.04, 364.163 FS. History—New 3-31-76, Amended 11-29-82, Formerly 25-4.34, Amended 9-13-88, 4-16-90, 3-10-96.</i></p>	<p>25-4.034 Tariffs.</p> <p>(1) Each telecommunications company shall maintain on file with the Commission tariffs which set forth all rates and charges for customer services, the classes and grades of service available to subscribers, the conditions and circumstances under which service will be furnished, and all general rules and regulations governing the relation of customer and utility. Tariff filings shall be in compliance with the requirements of Chapter 25-9, F.A.C., of the Commission rules entitled "Construction and Filing of Tariffs by Public Utilities."</p> <p>(2) Each company shall file, as an integral part of its tariff, maps defining the exchange service areas. These maps shall delineate the boundaries in sufficient detail that they may be located in the field and shall embrace all territory included in the certificate of convenience and necessity.</p> <p>(3) Each telecommunications company shall maintain on file in each of its business offices, available for public inspection upon request, a copy of the local exchange tariff for exchanges under the administration of that office, its general exchange tariff, and its schedule of intrastate toll rates. Each business office shall likewise make available a copy of Chapter 25-4, F.A.C., of the Florida Public Service Commission Rules and Regulations for public inspection upon request.</p> <p><i>Specific Authority 350.127(2) FS. Law Implemented 364.04, 364.163 FS. History—New 3-31-76, Amended 11-29-82, Formerly 25-4.34, Amended 9-13-88, 4-16-90, 3-10-96.</i></p>	<p>This rule should be revised to delete subsection (3), which is obsolete and unnecessary. Companies do not have business offices to the extent they did 10-20 years ago and records are now routinely stored electronically. Customers can request a copy of a tariff and a copy will be printed and provided in accordance with Section 364.04(1), F.S.</p>	

STAFF'S ATTACHMENT C

PROPOSED RULE AMENDMENTS AND DELETIONS

Existing Rule	Company's Proposed Amendments to Rule	Company Comments	Staff Comments
<p>25-4.039 Traffic.</p> <p>(1) Suitable practices shall be adopted by each telecommunications company concerning the operating methods to be employed by operators with the objective of providing efficient service to the customers.</p> <p>(2) Telephone operators and service observing personnel shall be instructed to comply with the provisions of applicable statutes in maintaining the secrecy of communications.</p> <p><i>Specific Authority 350.127(2) FS. Law Implemented 364.01(4), 364.03 FS. History—Revised 12-1-68, Amended 3-31-76, Formerly 25-4.39, Amended 3-10-96.</i></p>	<p>25-4.039 Traffic.</p> <p>(1) Suitable practices shall be adopted by each telecommunications company concerning the operating methods to be employed by operators with the objective of providing efficient service to the customers.</p> <p>(2) Telephone operators and service observing personnel shall be instructed to comply with the provisions of applicable statutes in maintaining the secrecy of communications.</p> <p><i>Specific Authority 350.127(2) FS. Law Implemented 364.01(4), 364.03 FS. History—Revised 12-1-68, Amended 3-31-76, Formerly 25-4.39, Amended 3-10-96.</i></p>	<p>This rule should be deleted and the issue handled on a complaint basis. In a competitive environment, the telecommunications companies already have the incentive to be efficient in order to effectively compete.</p>	<p>Repeal.</p>

STAFF’S ATTACHMENT C

PROPOSED RULE AMENDMENTS AND DELETIONS

Existing Rule	Company’s Proposed Amendments to Rule	Company Comments	Staff Comments
<p>25-4.040 Telephone Directories; Directory Assistance.</p> <p>(1) Each local exchange telecommunications company shall normally publish updated telephone directories once every 12 months and shall publish updated directories at least once every 15 months. The directories shall normally alphabetically list the name, address, and telephone number of all subscribers located in the exchange(s) contained in the directory except the telephone numbers for public telephones or a name, address, number/address unlisted or unpublished at the subscriber’s request. Also listed alphabetically shall be a listing designated “Poison Information Center” and the local telephone number, where the exchange served by the directory has local calling to a Poison Information Center. If no local telephone number exists, then the toll-free telephone number of a Poison Information Center shall be listed. A description of the local (toll free) calling scope shall be prominently displayed at the beginning of each alphabetical section in a directory. At no additional charge and upon the request of any residential subscriber, the exchange company shall list an additional first name or initial under the same address, telephone number and surname of the subscriber. The exchange company shall place the first names or initials in the order requested by the subscriber.</p> <p>(2) Each subscriber served by a directory shall be furnished one copy of that directory for each access line. Subject to availability, additional directories shall be provided by the local exchange telecommunications company, which may charge a reasonable fee therefor. Within 30 days after the effective date of this rule each exchange company shall file with the Commission a tariff setting forth the fee, if any, and the conditions under which it will apply. Copies of each directory shall be furnished to the Bureau of Service Quality. When expanded calling scopes are involved, as with Extended Area Service, each subscriber shall be provided with directory listings for all published telephone numbers within the local service area.</p> <p>(3)(a) The name of the local exchange telecommunications company, the individual exchanges included in the directory and the month/year of issuance shall appear on the front cover of each directory.</p>	<p>25-4.040 Telephone Directories; Directory Assistance.</p> <p>(1) Each local exchange telecommunications company shall normally publish updated telephone directories once every 12 months and shall publish updated directories at least once every 15 months. The directories shall normally alphabetically list the name, address, and telephone number of all subscribers located in the exchange(s) contained in the directory except the telephone numbers for public telephones or a name, address, number/address unlisted or unpublished at the subscriber’s request. Also listed alphabetically shall be a listing designated “Poison Information Center” and the local telephone number, where the exchange served by the directory has local calling to a Poison Information Center. If no local telephone number exists, then the toll-free telephone number of a Poison Information Center shall be listed. A description of the local (toll free) calling scope shall be prominently displayed at the beginning of each alphabetical section in a directory. At no additional charge and upon the request of any residential subscriber, the exchange company shall list an additional first name or initial under the same address, telephone number and surname of the subscriber. The exchange company shall place the first names or initials in the order requested by the subscriber.</p> <p>(2) Each subscriber served by a directory shall be furnished one copy of that directory for each access line. Subject to availability, additional directories shall be provided by the local exchange telecommunications company, which may charge a reasonable fee therefor. Within 30 days after the effective date of this rule <u>Each</u> exchange company shall file with the Commission a tariff setting forth the fee, if any, and the conditions under which it will apply. Copies of each directory shall be furnished to the Bureau of Service Quality. When expanded calling scopes are involved, as with Extended Area Service, each subscriber shall be provided with directory listings for all published telephone numbers within the local service area.</p> <p>(3)(a) The name of the local exchange telecommunications company, the individual exchanges included in the directory and the month/year of</p>	<p>This rule should be revised as noted to eliminate obsolete or unnecessary portions and to provide clarification.</p>	<p>25-4.040 Telephone Directories; Directory Assistance.</p> <p>(1) – no change.</p> <p>(2) Each subscriber served by a directory shall be furnished one copy of that directory for each access line. Subject to availability, additional directories shall be provided by the local exchange telecommunications company, which may charge a reasonable fee therefor. Within 30 days after the effective date of this rule <u>Each</u> exchange company shall file with the Commission a tariff setting forth the fee, if any, and the conditions under which it will apply. Copies of each directory shall be furnished to the Bureau of Service Quality. When expanded calling scopes are involved, as with Extended Area Service, each subscriber shall be provided with directory listings for all published telephone numbers within the local service area.</p> <p>(3)(a) The name of the local exchange telecommunications company, the individual exchanges included in the directory and the month/year of issuance shall appear on the front cover of each directory.</p> <p>(b) Beginning with directories issued on or after January 1, 1995, <u>The following information shall be listed on the inside of the front cover of the directory:</u></p> <ol style="list-style-type: none"> 1. “911” instructions for exchanges with “911” service. Such “911” instructions shall be at the top of the inside front cover and shall be outlined in order to be separate from other information on the inside front cover. “911” shall be the only listed emergency number; all other numbers on the inside front cover shall be listed as “nonemergency” or “other important numbers.” 2. For exchanges where “911” emergency service is not provided, emergency calling instructions and numbers including those of the police, sheriff, fire departments and ambulance services used by local government in case of emergency. Such emergency calling instructions shall be listed at the top of the inside front cover and shall be outlined and separate from other information. All other numbers on the inside front cover shall be listed as “nonemergency.”

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PROPOSED RULE AMENDMENTS AND DELETIONS

Existing Rule	Company's Proposed Amendments to Rule	Company Comments	Staff Comments
<p>(b) Beginning with directories issued on or after January 1, 1995, the following information shall be listed on the inside of the front cover of the directory:</p> <p>1. "911" instructions for exchanges with "911" service. Such "911" instructions shall be at the top of the inside front cover and shall be outlined in order to be separate from other information on the inside front cover. "911" shall be the only listed emergency number; all other numbers on the inside front cover shall be listed as "nonemergency" or "other important numbers."</p> <p>2. For exchanges where "911" emergency service is not provided, emergency calling instructions and numbers including those of the police, sheriff, fire departments and ambulance services used by local government in case of emergency. Such emergency calling instructions shall be listed at the top of the inside front cover and shall be outlined and separate from other information. All other numbers on the inside front cover shall be listed as "nonemergency" or "other important numbers."</p> <p>3. The information required by Section 395.1027, F.S.</p> <p>(c) The following notice shall be conspicuously listed on the inside front cover or first page of the directory:</p> <p>FLORIDA PUBLIC SERVICE COMMISSION INQUIRIES CUSTOMERS OF UTILITIES AND COMPANIES REGULATED BY THE COMMISSION WHO HAVE FIRST CONTACTED SUCH A FIRM CONCERNING A PROBLEM, AND ARE NOT SATISFIED BY THE CORRECTIVE ACTION TAKEN MAY CONTACT:</p> <p>COMISION DE SERVICIO PÚBLICO DEL ESTADO DE LA FLORIDA: TODOS LOS CLIENTES DE UTILIDADES Y EMPRESAS REGULADAS EN LA FLORIDA QUE HAYAN INICIADO CONTACTO CON DICHA ENTIDAD Y NO ESTÉN SATISFECHOS CON LA RESOLUCIÓN DE SU QUEJA Y/O INVESTIGACIÓN PUEDEN DIRIGIRSE A:</p> <p align="center">THE FLORIDA PUBLIC SERVICE COMMISSION Division of Regulatory Compliance and Consumer Assistance 2540 Shumard Oak Boulevard Tallahassee, Florida 32399-8153</p>	<p>issuance shall appear on the front cover of each directory.</p> <p>(b) Beginning with directories issued on or after January 1, 1995, the following information shall be listed on the inside of the front cover of the directory:</p> <p>1. "911" instructions for exchanges with "911" service. Such "911" instructions shall be at the top of the inside front cover and shall be outlined in order to be separate from other information on the inside front cover. "911" shall be the only listed emergency number; all other numbers on the inside front cover shall be listed as "nonemergency" or "other important numbers."</p> <p>2. For exchanges where "911" emergency service is not provided, emergency calling instructions and numbers including those of the police, sheriff, fire departments and ambulance services used by local government in case of emergency. Such emergency calling instructions shall be listed at the top of the inside front cover and shall be outlined and separate from other information. All other numbers on the inside front cover shall be listed as "nonemergency" or "other important numbers."</p> <p>3. The information required by Section 395.1027, F.S.</p> <p>(c) The following notice shall be conspicuously listed on the inside front cover or first page of the directory:</p> <p>FLORIDA PUBLIC SERVICE COMMISSION INQUIRIES CUSTOMERS OF UTILITIES AND COMPANIES REGULATED BY THE COMMISSION WHO HAVE FIRST CONTACTED SUCH A FIRM CONCERNING A PROBLEM, AND ARE NOT SATISFIED BY THE CORRECTIVE ACTION TAKEN MAY CONTACT:</p> <p>COMISION DE SERVICIO PÚBLICO DEL ESTADO DE LA FLORIDA: TODOS LOS CLIENTES DE UTILIDADES Y EMPRESAS REGULADAS EN LA FLORIDA QUE HAYAN INICIADO CONTACTO CON DICHA ENTIDAD Y NO ESTÉN SATISFECHOS CON LA RESOLUCIÓN DE SU QUEJA Y/O INVESTIGACIÓN PUEDEN DIRIGIRSE A:</p> <p align="center">THE FLORIDA PUBLIC SERVICE COMMISSION</p>		<p>or "other important numbers."</p> <p>23. The information required by Section 395.1027, F.S.</p> <p>(c) The following notice shall be conspicuously listed on the inside front cover or first page of the directory:</p> <p>FLORIDA PUBLIC SERVICE COMMISSION INQUIRIES CUSTOMERS OF UTILITIES AND COMPANIES REGULATED BY THE COMMISSION WHO HAVE FIRST CONTACTED SUCH A FIRM CONCERNING A PROBLEM, AND ARE NOT SATISFIED BY THE CORRECTIVE ACTION TAKEN MAY CONTACT:</p> <p>COMISION DE SERVICIO PÚBLICO DEL ESTADO DE LA FLORIDA: TODOS LOS CLIENTES DE UTILIDADES Y EMPRESAS REGULADAS EN LA FLORIDA QUE HAYAN INICIADO CONTACTO CON DICHA ENTIDAD Y NO ESTÉN SATISFECHOS CON LA RESOLUCIÓN DE SU QUEJA Y/O INVESTIGACIÓN PUEDEN DIRIGIRSE A:</p> <p>THE FLORIDA PUBLIC SERVICE COMMISSION Division of Regulatory Compliance and Consumer Assistance 2540 Shumard Oak Boulevard Tallahassee, Florida 32399-8153 Phone Toll Free (TDD & Voice) 1 (800) 342-3552 Facsimile Toll Free 1 (800) 511-0809 Internet E-mail address for filing complaints: CONTACT@PSC.STATE.FL.US Internet Address for retrieving information: http://www.psc.state.fl.us/</p> <p>(4)(e) – explain meaning of change.</p> <p>(5) through (9) – no change.</p> <p><i>Specific Authority 350.127(2) FS. Law Implemented 364.01(4), 364.02(2), 364.025, 364.0251, 364.03, 364.385, 365.171, 395.1027 FS. History– New 12-1-68, Amended 3-31-76, 1-4-78, 12-10-84, Formerly 25-4.40, Amended 11-28-89, 3-31-91, 2-11-92, 12-16-94.</i></p>

STAFF'S ATTACHMENT C

PROPOSED RULE AMENDMENTS AND DELETIONS

Existing Rule	Company's Proposed Amendments to Rule	Company Comments	Staff Comments
<p align="center">Phone Toll Free (TDD & Voice) 1 (800) 342-3552 Facsimile Toll Free 1 (800) 511-0809 Internet E-mail address for filing complaints: CONTACT@PSC.STATE.FL.US Internet Address for retrieving information: http://www.psc.state.fl.us/</p> <p>(4) The following information shall appear in the front pages of the directory, preceding subscriber listings, along with an index where there are four or more pages of such information:</p> <p>(a) Directions for the use of local exchange and long distance telephone services and calls to repair and directory assistance services.</p> <p>(b) Application and amount of directory assistance charges contained in company tariffs.</p> <p>(c) Application and amount of charges for line busy verification, emergency interrupt and maintenance/repair services.</p> <p>(d) The location of telephone company public business offices located in the area(s) contained in the directory.</p> <p>(e) Identification of customer payment locations and an explanation of discontinuance of service procedures for local service.</p> <p>(f) Policy on customer owned equipment and inside wiring shall include, but not be limited to the following information, separately stated:</p> <ol style="list-style-type: none"> 1. A layman's description of inside wiring. 2. A layman's description of demarcation point. 3. A layman's description of the customer's responsibility for all wiring on the customer's side of the demarcation point. 4. A generic description of the various types of vendors which sell repair equipment. 5. A generic list of the types of service vendors providing maintenance or repair of inside wire, or customer premises equipment. 6. Instructions on how to determine whether the customer or the telephone company is responsible for needed repairs. 7. Instructions for determining when a phone jack is defective. 	<p align="center">Division of Regulatory Compliance and Consumer Assistance 2540 Shumard Oak Boulevard Tallahassee, Florida 32399-8153 Phone Toll Free (TDD & Voice) 1 (800) 342-3552 Facsimile Toll Free 1 (800) 511-0809 Internet E-mail address for filing complaints: CONTACT@PSC.STATE.FL.US Internet Address for retrieving information: http://www.psc.state.fl.us/</p> <p>(4) The following information shall appear in the front pages of the directory, preceding subscriber listings, along with an index where there are four or more pages of such information:</p> <p>(a) Directions for the use of local exchange and long distance telephone services and calls to repair and directory assistance services.</p> <p>(b) Application and amount of directory assistance charges contained in company tariffs.</p> <p>(c) Application and amount of charges for line busy verification, emergency interrupt and maintenance/repair services.</p> <p>(d) The location of telephone company public business offices located in the area(s) contained in the directory.</p> <p>(e) Identification of <u>where</u> customer payment locations <u>can be found</u> and an explanation of discontinuance of service procedures for local service.</p> <p>(f) Policy on customer owned equipment and inside wiring shall include, but not be limited to the following information, separately stated:</p> <ol style="list-style-type: none"> 1. A layman's description of inside wiring. 2. A layman's description of demarcation point. 3. A layman's description of the customer's responsibility for all wiring on the customer's side of the demarcation point. 4. A generic description of the various types of vendors which sell repair equipment. 5. A generic list of the types of service vendors providing 		

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Existing Rule	Company’s Proposed Amendments to Rule	Company Comments	Staff Comments
<p>8. Instructions for determining when a telephone is defective.</p> <p>(g) Policy on the recording of telephone conversations.</p> <p>(h) Policy on harassing calls and sales solicitations generated by illegal automatic dialing equipment.</p> <p>(i) Policy on various violations of law arising from the illegal use of telephone equipment and service.</p> <p>(j) A conspicuous notice of the availability of the “No Sales Solicitation” list offered through the Florida Department of Agriculture and Consumer Services, Division of Consumer Services, and the 800 number to contact for further information.</p> <p>(5) Directory assistance operators shall maintain records of all telephone numbers (except for non-published telephone numbers) in the area for which they have the responsibility of furnishing service. Directory assistance records must also contain listings for “Poison Information Center” and, the local telephone number, where the area served by the directory assistance operator has local calling to a Poison Information Center. If no local telephone number exists, then the toll-free telephone number of a Poison Information Center shall be listed. All new or changed listings shall be provided to directory assistance operators within 48 hours after connection of service, excluding Saturdays, Sundays and holidays.</p> <p>(6) In the event of an error in the listed number of any subscriber, each local exchange telecommunications company shall intercept all calls to the listed number for the period of time required to comply with Rule 25-4.074, F.A.C., provided the listed number is not in service. In the event of an error or omission in the name listing of a customer, the customer’s correct name and telephone number shall be listed in the directory assistance and intercept records and the correct number furnished the calling party upon request or interception.</p> <p>(7) When a subscriber will establish a residence or business shortly after the close of subscriber listing records but preceding publication, the local exchange telecommunications company shall, upon request, establish and list service at the requested new address and immediately place the service on</p>	<p>maintenance or repair of inside wire, or customer premises equipment.</p> <p>6. Instructions on how to determine whether the customer or the telephone company is responsible for needed repairs.</p> <p>7. Instructions for determining when a phone jack is defective.</p> <p>8. Instructions for determining when a telephone is defective.</p> <p>(g) Policy on the recording of telephone conversations.</p> <p>(h) Policy on harassing calls and sales solicitations generated by illegal automatic dialing equipment.</p> <p>(i) Policy on various violations of law arising from the illegal use of telephone equipment and service.</p> <p>(j) A conspicuous notice of the availability of the “No Sales Solicitation” list offered through the Florida Department of Agriculture and Consumer Services, Division of Consumer Services, and the 800 number to contact for further information.</p> <p>(5) Directory assistance operators shall maintain records of all telephone numbers (except for non-published telephone numbers) in the area for which they have the responsibility of furnishing service. Directory assistance records must also contain listings for “Poison Information Center” and, the local telephone number, where the area served by the directory assistance operator has local calling to a Poison Information Center. If no local telephone number exists, then the toll-free telephone number of a Poison Information Center shall be listed. All new or changed listings shall be provided to directory assistance operators within 48 hours after connection of service, excluding Saturdays, Sundays and holidays.</p> <p>(6) In the event of an error in the listed number of any subscriber, each local exchange telecommunications company shall intercept all calls to the listed number for the period of time required to comply with Rule 25-4.074, F.A.C., provided the listed number is not in service. In the event of an error or omission in the name listing of a customer, the customer’s correct name and telephone number shall be listed in the directory assistance and intercept records and the correct number</p>		

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Existing Rule	Company's Proposed Amendments to Rule	Company Comments	Staff Comments
<p>suspension. Service connection and other appropriate local service charges shall be due and payable, independent of whether service is later restored.</p> <p>(8) When scheduled additions or changes in plant, records or operations will require a large group of number changes, the earliest possible notice shall be given to affected customers, regardless of the time of the change relative to the directory issuance cycle.</p> <p>(9) The local exchange telecommunications company shall not change a subscriber's telephone number without good cause and at least 30 days prior notice to the affected subscriber.</p> <p><i>Specific Authority 350.127(2) FS. Law Implemented 364.01(4), 364.02(2), 364.025, 364.0251, 364.03, 364.385, 365.171, 395.1027 FS. History- New 12-1-68, Amended 3-31-76, 1-4-78, 12-10-84, Formerly 25-4.40, Amended 11-28-89, 3-31-91, 2-11-92, 12-16-94.</i></p>	<p>furnished the calling party upon request or interception.</p> <p>(7) When a subscriber will establish a residence or business shortly after the close of subscriber listing records but preceding publication, the local exchange telecommunications company shall, upon request, establish and list service at the requested new address and immediately place the service on suspension. Service connection and other appropriate local service charges shall be due and payable, independent of whether service is later restored.</p> <p>(8) When scheduled additions or changes in plant, records or operations will require a large group of number changes, the earliest possible notice shall be given to affected customers, regardless of the time of the change relative to the directory issuance cycle.</p> <p>(9) The local exchange telecommunications company shall not change a subscriber's telephone number without good cause and at least 30 days prior notice to the affected subscriber.</p> <p><i>Specific Authority 350.127(2) FS. Law Implemented 364.01(4), 364.02(2), 364.025, 364.0251, 364.03, 364.385, 365.171, 395.1027 FS. History- New 12-1-68, Amended 3-31-76, 1-4-78, 12-10-84, Formerly 25-4.40, Amended 11-28-89, 3-31-91, 2-11-92, 12-16-94.</i></p>		

STAFF'S ATTACHMENT C

PROPOSED RULE AMENDMENTS AND DELETIONS

Existing Rule	Company's Proposed Amendments to Rule	Company Comments	Staff Comments
<p>25-4.046 Incremental Cost Data Submitted by Local Exchange Companies.</p> <p>(1) Incremental cost yields the appropriate price floor for pricing of individual services. This rule sets forth requirements for incremental cost data submitted by local exchange companies (LECs) to the Commission.</p> <p>(2) For each service for which an incremental cost study has been performed by or for a LEC and the LEC submits incremental cost data based on the study, the LEC shall provide:</p> <p>(a) An executive summary that includes, at a minimum:</p> <ol style="list-style-type: none"> 1. An overview of the incremental cost study(ies) performed, a description of all cost models used, and a summary of the cost study results; 2. A discussion which demonstrates that the cost study methodology employed comports with accepted economic theory regarding incremental cost; 3. A discussion demonstrating the reasonableness of the assumptions made regarding the conditions projected to be in effect during the study's planning horizon; and 4. A discussion demonstrating the manner in which the service will be provisioned during the planning horizon. <p>(b) A list of all factors and their values used in the study including, but not limited to, utilization factors, annual charge factors, expense factors and supporting structures factors. At Commission staff's request, supporting work papers showing the derivation of all factors used in the study shall be provided on 5 days' notice.</p> <p>(c) Where identifiable, the amount of any group-specific costs shall be identified but not added into the results for an individual service. Group-specific costs are those costs related to the provision of a group of services but not causally attributable to any specific service;</p> <p>(d) The amount and types of costs that are causally apportioned (as opposed to directly assigned) to individual services shall be identified and the LEC shall describe and provide support for the method of apportionment used; and</p>	<p>25-4.046 Incremental Cost Data Submitted by Local Exchange Companies.</p> <p>(1) Incremental cost yields the appropriate price floor for pricing of individual services. This rule sets forth requirements for incremental cost data submitted by local exchange companies (LECs) to the Commission.</p> <p>(2) For each service for which an incremental cost study has been performed by or for a LEC and the LEC submits incremental cost data based on the study, the LEC shall provide:</p> <p>(a) An executive summary that includes, at a minimum:</p> <ol style="list-style-type: none"> 1. An overview of the incremental cost study(ies) performed, a description of all cost models used, and a summary of the cost study results; 2. A discussion which demonstrates that the cost study methodology employed comports with accepted economic theory regarding incremental cost; 3. A discussion demonstrating the reasonableness of the assumptions made regarding the conditions projected to be in effect during the study's planning horizon; and 4. A discussion demonstrating the manner in which the service will be provisioned during the planning horizon. <p>(b) A list of all factors and their values used in the study including, but not limited to, utilization factors, annual charge factors, expense factors and supporting structures factors. At Commission staff's request, supporting work papers showing the derivation of all factors used in the study shall be provided on 5 days' notice.</p> <p>(c) Where identifiable, the amount of any group-specific costs shall be identified but not added into the results for an individual service. Group-specific costs are those costs related to the provision of a group of services but not causally attributable to any specific service;</p> <p>(d) The amount and types of costs that are causally apportioned (as opposed to directly assigned) to individual services shall be identified and the LEC shall describe and provide support for the method of</p>	<p>This rule should be deleted and the issue should be addressed on a complaint basis.</p>	

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<p>(e) For new services which may have a significant revenue impact or where a rate restructure of an existing service is being proposed that may have either significant customer or revenue impact, a narrative or flowchart indicating the sequence of analyses performed leading to the cost results shall be provided. At Commission staff's request, all relevant work papers supporting the cost study shall be provided on 5 days' notice.</p> <p>(3) For each service for which a LEC submits incremental cost data not based on an incremental cost study performed by or for that LEC, the LEC shall provide a discussion demonstrating the reasonableness of using the surrogate cost data as the price floor for its service.</p> <p><i>Specific Authority 350.127(2) FS. Law Implemented 364.3381 FS. History--New 5-24-95.</i></p>	<p>apportionment used; and</p> <p>(e) For new services which may have a significant revenue impact or where a rate restructure of an existing service is being proposed that may have either significant customer or revenue impact, a narrative or flowchart indicating the sequence of analyses performed leading to the cost results shall be provided. At Commission staff's request, all relevant work papers supporting the cost study shall be provided on 5 days' notice.</p> <p>(3) For each service for which a LEC submits incremental cost data not based on an incremental cost study performed by or for that LEC, the LEC shall provide a discussion demonstrating the reasonableness of using the surrogate cost data as the price floor for its service.</p> <p><i>Specific Authority 350.127(2) FS. Law Implemented 364.3381 FS. History--New 5-24-95.</i></p>		

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PROPOSED RULE AMENDMENTS AND DELETIONS

Existing Rule	Company's Proposed Amendments to Rule	Company Comments	Staff Comments
<p>25-4.067 Extension of Facilities - Contributions in Aid of Construction.</p> <p>(1) Each telecommunications company shall make reasonable extensions to its lines and service and shall include in its tariffs filed with the Commission a statement of its standard extension policy setting forth the terms and conditions under which its facilities will be extended to serve applicants for service within its certificated area.</p> <p>(2) This line extension policy shall have uniform application and shall provide the proportion of construction expense to be borne by the utility in serving the immediate applicant shall be not less than five times the annual exchange revenue of the applicants.</p> <p>(3) If the cost which the servicing utility must bear under subsection (2) above (or has provided in its tariff) equals or exceeds the estimated cost of the proposed extension, the utility shall construct it without cost to the subscribers initially served. If the estimated cost of the proposed extension exceeds the amount which the utility is required to bear, the excess cost may be distributed equitably among all subscribers initially served by the extension. However, no portion of construction shall be assessed to the applicant for the provision of new plant where the new plant parallels and reinforces existing plant or is constructed on or along any public road or highway and is to be used to serve subscribers in general except in those instances where the applicant requests that facilities be constructed by other than the normal serving method. The company's tariffs shall provide that such excess may be paid in cash in a lump sum or as a surcharge over a period of five years or such lesser period as the subscriber and company may mutually agree upon.</p> <p>(4) Line extension tariffs shall also contain provisions designed to require that all subscribers served by a line extension during the first five years after it is constructed shall pay their pro rata share of the costs assignable to them.</p> <p>(5) No company shall be required to extend facilities for new service unless the right-of-way necessary for the construction of line extension is provided by the applicant or group of applicants. Where pole attachments may</p>	<p>25-4.067 Extension of Facilities - Contributions in Aid of Construction.</p> <p>(1) Each telecommunications company shall make reasonable extensions to its lines and service and shall include in its tariff filed with the Commission a statement of its standard extension policy setting forth the terms and conditions under which its facilities will be extended to serve applicants for service within its certificated area, <u>to the extent such tariffs are required to be filed with the Commission.</u></p> <p>(2) This line extension policy shall have uniform application and shall provide the proportion of construction expense to be borne by the utility in serving the immediate applicant shall be not less than five times the annual exchange revenue <u>that would be generated by providing basic local telecommunications service of the applicants.</u></p> <p>(3) If the cost which the servicing utility must bear under subsection (2) above (or has provided in its tariff) equals or exceeds the estimated cost of the proposed extension, the utility shall construct it without cost to the subscribers initially served. If the estimated cost of the proposed extension exceeds the amount which the utility is required to bear, the excess cost may be distributed equitably among all subscribers initially served by the extension. However, no portion of construction shall be assessed to the applicant for the provision of new plant where the new plant parallels and reinforces existing plant or is constructed on or along any public road or highway and is to be used to serve subscribers in general except in those instances where the applicant requests that facilities be constructed by other than the normal serving method. The company's tariffs shall provide that such excess may be paid in cash in a lump sum or as a surcharge over a period of five years or such lesser period as the subscriber and company may mutually agree upon.</p> <p>(4) Line extension tariffs shall also contain provisions designed to require that all subscribers served by a line extension during the first five years after it is constructed shall pay their pro rata share of the costs assignable to them.</p>	<p>This rule should be revised to reflect that the revenue to be considered in determining whether CIAC is required is the revenue from the provision of basic local service. Subsections (3) and (4) are deleted as they are more properly covered in tariffs or in published terms and conditions.</p>	

STAFF'S ATTACHMENT C

PROPOSED RULE AMENDMENTS AND DELETIONS

Existing Rule	Company's Proposed Amendments to Rule	Company Comments	Staff Comments
<p>be made in lieu of new construction costs, the company may charge the subscriber the expense or rental charges for such attachments, provided that the applicant may elect to pay excess construction costs as though the service were provided without the use of attachments.</p> <p>(6) Except as provided in filed tariffs, the ownership of all facilities constructed as herein provided shall be vested in the telecommunications company and no portion of the expense assessed against the applicant shall be refundable by the company.</p> <p>(7) Nothing in this rule shall be construed as prohibiting any utility from establishing an extension policy more favorable to customers as long as no undue discrimination is practiced between customers under the same or substantially the same circumstances and conditions.</p> <p>(8) In the event that a company and applicant are unable to agree in regard to an extension, either party may appeal to the Commission for a review.</p> <p><i>Specific Authority 350.127(2), 364.10 FS. Law Implemented 364.025, 364.03, 364.07, 364.08, 364.15 FS. History—Revised 12-1-68, Amended 3-31-76, Formerly 25-4.67, Amended 3-10-96.</i></p>	<p>(35) No company shall be required to extend facilities for new service unless the right-of-way necessary for the construction of line extension is provided by the applicant or group of applicants. Where pole attachments may be made in lieu of new construction costs, the company may charge the subscriber the expense or rental charges for such attachments, provided that the applicant may elect to pay excess construction costs as though the service were provided without the use of attachments.</p> <p>(46) Except as provided in filed tariffs, the ownership of all facilities constructed as herein provided shall be vested in the telecommunications company and no portion of the expense assessed against the applicant shall be refundable by the company.</p> <p>(57) Nothing in this rule shall be construed as prohibiting any utility from establishing an extension policy more favorable to customers as long as no undue discrimination is practiced between customers under the same or substantially the same circumstances and conditions.</p> <p>(68) In the event that a company and applicant are unable to agree in regard to an extension, either party may appeal to the Commission for a review.</p> <p><i>Specific Authority 350.127(2), 364.10 FS. Law Implemented 364.025, 364.03, 364.07, 364.08, 364.15 FS. History—Revised 12-1-68, Amended 3-31-76, Formerly 25-4.67, Amended 3-10-96.</i></p>		

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PROPOSED RULE AMENDMENTS AND DELETIONS

Existing Rule	Company's Proposed Amendments to Rule	Company Comments	Staff Comments
<p>25-4.077 Metering and Recording Equipment.</p> <p>(1) Where mechanical or electronic means are used for registering or recording information which will affect a subscriber's bill, such equipment shall be in good mechanical and electrical condition, shall be accurately read, and shall be inspected daily to insure that it is functioning properly. Where message rate service (MRS) or any type of optional calling that involves customer billing other than by a flatrate method is used, the metering or measuring device used to record call data shall be accurate 95 percent of the time.</p> <p>(2) Every telephone meter and recording device shall be tested prior to its installation, either by the manufacturer, the company, or an approved organization equipped for testing.</p> <p>(3) Metering and timing equipment shall be maintained so that the accuracy of company billing operations enjoys a high confidence level from their customers. After allowance for a one-second variation, timing accuracy shall be not less than 97 percent.</p> <p><i>Specific Authority 350.127(2) FS. Law Implemented 364.01(4), 364.03, 364.051, 364.19 FS. History—New 12-1-68, Amended 3-31-76, Formerly 25-4.77, Amended 6-24-90, 3-10-96.</i></p>			<p>25-4.077 Metering and Recording Equipment.</p> <p>(1) Where mechanical or electronic means are used for registering or recording information which will affect a subscriber's bill, such equipment shall be in good mechanical and electrical condition, shall be accurately read, and shall be inspected daily to insure that it is functioning properly. Where message rate service (MRS) or any type of optional calling that involves customer billing other than by a flatrate method is used, the metering or measuring device used to record call data shall be accurate 95 percent of the time.</p> <p>(2) Every telephone meter and recording device shall be tested prior to its installation, either by the manufacturer, the company, or an approved organization equipped for testing.</p> <p>(3) Metering and timing equipment shall be maintained so that the accuracy of company billing operations enjoys a high confidence level from their customers. After allowance for a one second variation, timing accuracy shall be not less than 97 percent.</p> <p><i>Specific Authority 350.127(2) FS. Law Implemented 364.01(4), 364.03, 364.051, 364.19 FS. History—New 12-1-68, Amended 3-31-76, Formerly 25-4.77, Amended 6-24-90, 3-10-96.</i></p>

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PROPOSED RULE AMENDMENTS AND DELETIONS

Existing Rule	Company's Proposed Amendments to Rule	Company Comments	Staff Comments
<p>25-4.079 Hearing/Speech Impaired Persons.</p> <p>(1) The telephone directory published by each local exchange telephone company (LEC) shall:</p> <p>(a) List, with other emergency numbers at the beginning of the directory, Telecommunications Devices for the Deaf (TDD) numbers for emergency services, which shall be denoted by the universal symbol for the hearing/speech impaired, i.e., a picture of an ear with a slash across it;</p> <p>(b) List the company's business office TDD number, which shall also be denoted by said universal symbol, for communicating with hearing/speech impaired persons;</p> <p>(c) At the option of and without charge to TDD users, have a special notation by each TDD user's number indicating TDD or TDD plus voice capability;</p> <p>(d) At the option of and without charge to hearing/speech impaired customers, not list the number of any hearing/speech impaired customer who requests that it not be published.</p> <p>(2) Each LEC shall provide directory and operator assistance to TDD users. The numbers for these services shall be listed in the front of the directory and denoted by the universal symbol.</p> <p>(3) Each LEC shall compile informational literature about the services it makes available to hearing/speech impaired persons and shall maintain this literature for public inspection in the company's business office. Each company shall send this literature at no charge to anyone requesting it and shall include this literature or a summary of it, once a year, in the company's informational mailings.</p> <p>(4) Intrastate toll message rates for TDD users shall be evening rates for daytime calls and night rates for evening and night calls. These discounts shall be offered by all LECs.</p> <p>(5) Each LEC shall, pursuant to tariff, provide specialized customer premises equipment (CPE), for lease or sale, to hearing/speech impaired persons. This specialized CPE shall be priced to cover fully allocated costs without inclusion of a rate of return on investment component. Each LEC</p>	<p>25-4.079 Hearing/Speech Impaired Persons.</p> <p>(1) The telephone directory published by each local exchange telephone company (LEC) shall:</p> <p>(a) List, with other emergency numbers at the beginning of the directory, Telecommunications Devices for the Deaf (TDD) numbers for emergency services, which shall be denoted by the universal symbol for the hearing/speech impaired, i.e., a picture of an ear with a slash across it;</p> <p>(b) List the company's business office TDD number, which shall also be denoted by said universal symbol, for communicating with hearing/speech impaired persons;</p> <p>(c) At the option of and without charge to TDD users, have a special notation by each TDD user's number indicating TDD or TDD plus voice capability;</p> <p>(d) At the option of and without charge to hearing/speech impaired customers, not list the number of any hearing/speech impaired customer who requests that it not be published.</p> <p>(2) Each LEC shall provide directory and operator assistance to TDD users. The numbers for these services shall be listed in the front of the directory and denoted by the universal symbol.</p> <p>(3) Each LEC shall compile informational literature about the services it makes available to hearing/speech impaired persons and shall maintain this literature for public inspection in the company's business office. Each company shall send this literature at no charge to anyone requesting it and shall include this literature or a summary of it, once a year, in the company's informational mailings.</p> <p>(4) Intrastate toll message rates for TDD users shall be evening rates for daytime calls and night rates for evening and night calls. These discounts shall be offered by all LECs.</p> <p>(5) Each LEC shall <u>inform persons inquiring about specialized customer premises equipment for hearing/speech impaired persons of Florida Telecommunications Relay, Inc., which provides such equipment</u></p>	<p>This rule should be revised as noted so that subsection (5) will reflect current practice. LECs no longer routinely provide specialized customer premises equipment for hearing or speech impaired persons at their cost because Florida Telecommunications Relay, Incorporated (FTRI) provides such equipment at no cost to qualifying persons.</p> <p>In addition, AT&T has a waiver for subsection (5) based on FTRI's ability to provide such equipment at no cost.</p>	

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PROPOSED RULE AMENDMENTS AND DELETIONS

Existing Rule	Company's Proposed Amendments to Rule	Company Comments	Staff Comments
<p>shall provide at least one type of each of the following categories of specialized CPE:</p> <ul style="list-style-type: none"> (a) Audible ring signalers; (b) Visual ring signalers; (c) TDDs; (d) Volume control handsets. <p><i>Specific Authority 350.127(2) FS. Law Implemented 364.01(4), 364.02, 364.025, 364.03, 364.04 FS. History—New 4-5-88, Amended 6-3-90, 5-8-05.</i></p>	<p>at no cost. , pursuant to tariff, provide specialized customer premises equipment (CPE), for lease or sale, to hearing/speech impaired persons. This specialized CPE shall be priced to cover fully allocated costs without inclusion of a rate of return on investment component. Each LEC shall provide at least one type of each of the following categories of specialized CPE:</p> <ul style="list-style-type: none"> (a) Audible ring signalers; (b) Visual ring signalers; (c) TDDs; (d) Volume control handsets. <p><i>Specific Authority 350.127(2) FS. Law Implemented 364.01(4), 364.02, 364.025, 364.03, 364.04 FS. History—New 4-5-88, Amended 6-3-90, 5-8-05.</i></p>		

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PROPOSED RULE AMENDMENTS AND DELETIONS

Existing Rule	Company's Proposed Amendments to Rule	Company Comments	Staff Comments
<p>25-4.116 Telephone Number Assignment Procedure. Each company shall maintain written standard operating procedures for the assignment of telephone numbers. The standard operating procedure shall be applied in a non-discriminatory manner to requests for assignment of telephone numbers. <i>Specific Authority 350.127(2) FS. Law Implemented 364.03, 364.14, 364.16 FS. History--New 2-9-87.</i></p>	<p>25-4.116 Telephone Number Assignment Procedure. Each company shall maintain written standard operating procedures for the assignment of telephone numbers. The standard operating procedure shall be applied in a non-discriminatory manner to requests for assignment of telephone numbers. <i>Specific Authority 350.127(2) FS. Law Implemented 364.03, 364.14, 364.16 FS. History--New 2-9-87.</i></p>	<p>This rule should be deleted as unnecessary since it adds little, if anything, to the federal requirements.</p>	<p>Repeal.</p>
<p>25-4.215 Limited Scope Proceedings. A small local exchange company may seek to change its existing overall rate relationships without affecting its total revenues by filing a petition for a limited scope proceeding pursuant to Sections 364.05 and 364.058, F.S., and submitting Schedule E-2 (the priceout schedule) in Form PSC/ECR 20-T (3/96), entitled "Minimum Filing Requirements," which is incorporated herein by reference in Rule 25-4.141, F.A.C., and may be obtained from the Commission's Division of Economic Regulation. The required MFR Schedule E-2 must show that the revenues generated under the proposed rate relationships shall not exceed the revenues generated under the small local exchange company's existing rate relationships, based on data for units and revenues for the last full calendar year available. <i>Specific Authority 350.127(2) FS. Law Implemented 364.05, 364.052, 364.058 FS. History--New 3-10-96.</i></p>			<p>25-4.215 Limited Scope Proceedings. A <u>rate-of-return regulated</u> small local exchange company may seek to change its existing overall rate relationships without affecting its total revenues by filing a petition for a limited scope proceeding pursuant to Sections 364.05 and 364.058, F.S., and submitting Schedule E-2 (the priceout schedule) in Form PSC/ECR 20-T (3/96), entitled "Minimum Filing Requirements," which is incorporated herein by reference in Rule 25-4.141, F.A.C., and may be obtained from the Commission's Division of Economic Regulation. The required MFR Schedule E-2 must show that the revenues generated under the proposed rate relationships shall not exceed the revenues generated under the small local exchange company's existing rate relationships, based on data for units and revenues for the last full calendar year available. <i>Specific Authority 350.127(2) FS. Law Implemented 364.05, 364.052, 364.058 FS. History--New 3-10-96.</i></p> <p>This rule is only applicable to rate-of-return regulated small LECs.</p>

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PROPOSED RULE AMENDMENTS AND DELETIONS

Existing Rule	Company's Proposed Amendments to Rule	Company Comments	Staff Comments
<p>25-9.001 Application and Scope.</p> <p>(1) The provisions of Parts I, II and III of these rules shall only apply to public utilities as defined in subsection 25-9.002(2), F.A.C., and Parts IV and V of these rules shall only apply to municipalities and cooperatives as defined in subsection 25-9.051(2), F.A.C. Except as provided by Parts X through XIV, Chapter 25-24, F.A.C., the provisions of this Chapter shall not apply to Interexchange Companies, Pay Telephone Service Companies, Shared Tenant Service Companies, Operator Service Provider Companies or Alternative Access Vendor Service Providers.</p> <p>(2) The following shall prescribe the procedures to be used by public utilities in filing:</p> <p>(a) Rules and Regulations.</p> <p>(b) Rate Schedules.</p> <p>(c) Standard Forms and Riders.</p> <p>(d) Contracts and Agreements.</p> <p>(e) Tariffs.</p> <p>(3) No rules and regulations, or schedules of rates and charges, or modifications or revisions of the same, shall be effective until filed with and approved by the Commission as provided by law.</p> <p>(4) Upon acceptable showing by any utility, the Commission may waive or modify, as to that utility, the provisions of any rule herein contained, except when such provisions are fixed by statute.</p> <p>(5) No deviation from these rules shall be permitted unless authorized in writing by the Commission.</p> <p><i>Specific Authority 350.127(2), 366.05(1), 367.121 FS. Law Implemented 364.03, 364.04, 364.05, 364.08, 364.337, 366.04(2)(b), 366.05(1), 367.041(2), 367.091, 367.101 FS. History—Repromulgated 1-8-75, 10-22-75, Amended 8-9-79, Formerly 25-9.01, Amended 2-23-86, 1-8-95.</i></p>			<p>25-9.001 Application and Scope.</p> <p>(1) The provisions of Parts I, II and III of these rules shall only apply to public utilities as defined in subsection 25-9.002(2), F.A.C., and electric and gas utilities, water systems, and wastewater systems. <u>Only Parts I and II of these rules shall apply to local exchange telecommunications companies.</u> Parts IV and V of these rules shall only apply to municipalities and cooperatives as defined in subsection 25-9.051(2), F.A.C. Except as provided by Parts X through XIV, Chapter 25-24, F.A.C., <u>The provisions of this Chapter shall not apply to Interexchange Companies, Pay Telephone Service Companies, Shared Tenant Service Companies, Operator Service Provider Companies, or Alternative Access Vendor Service Providers—<u>or Competitive Local Exchange Companies.</u></u></p> <p>(2) through (5) – no change.</p> <p><i>Specific Authority 350.127(2), 366.05(1), 367.121 FS. Law Implemented 364.03, 364.04, 364.05, 364.08, 364.337, 366.04(2)(b), 366.05(1), 367.041(2), 367.091, 367.101 FS. History—Repromulgated 1-8-75, 10-22-75, Amended 8-9-79, Formerly 25-9.01, Amended 2-23-86, 1-8-95.</i></p>

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PROPOSED RULE AMENDMENTS AND DELETIONS

Existing Rule	Company's Proposed Amendments to Rule	Company Comments	Staff Comments
<p>25-9.034 Contracts and Agreements.</p> <p>(1) Wherever a special contract is entered into by a utility for the sale of its product or services in a manner or subject to the provisions not specifically covered by its filed regulations and standard approved rate schedules, such contract must be approved by the Commission prior to its execution. Accompanying each contract shall be completed and detailed justification for the deviation from the utility's filed regulations and standard approved rate schedules. If such special contracts are approved by the Commission, a conformed copy of the contract shall be placed on file with the Commission before its effective date.</p> <p>The provisions of this rule shall not apply to contracts or agreements governing the sale or interchange of commodity or product by or between a public utility and a municipality or R. E. A. cooperative, but shall otherwise have application.</p> <p>(2) Each utility shall make provision to file with the Commission a conformed copy of all such special contracts which are currently in effect and which have not been previously filed.</p> <p>(3) If the number and size of such special contracts warrant, they may be placed in a separate binder.</p> <p><i>Specific Authority 366.05(1), 367.121 FS. Law Implemented 366.05(1), 367.041(2) FS. History--Amended 6-27-73, Repromulgated 1-8-75, Formerly 25-9.34.</i></p>	<p>25-9.034 Contracts and Agreements.</p> <p>(1) Wherever a special contract is entered into by a utility for the sale of its product or services in a manner or subject to the provisions not specifically covered by its filed regulations and standard approved rate schedules, such contract must be approved by the Commission prior to its execution. Accompanying each contract shall be completed and detailed justification for the deviation from the utility's filed regulations and standard approved rate schedules. If such special contracts are approved by the Commission, a conformed copy of the contract shall be placed on file with the Commission before its effective date.</p> <p>The provisions of this rule shall not apply to contracts or agreements <u>entered into by telecommunications companies or agreements</u> governing the sale or interchange of commodity or product by or between a public utility and a municipality or R. E. A. cooperative, but shall otherwise have application.</p> <p>(2) Each utility shall make provision to file with the Commission a conformed copy of all such special contracts which are currently in effect and which have not been previously filed.</p> <p>(3) If the number and size of such special contracts warrant, they may be placed in a separate binder.</p> <p><i>Specific Authority 366.05(1), 367.121 FS. Law Implemented 366.05(1), 367.041(2) FS. History--Amended 6-27-73, Repromulgated 1-8-75, Formerly 25-9.34.</i></p>	<p>This rule should be revised.</p> <p>As is clear from the citations in the "Law Implemented" section, this rule was never intended to apply to telecommunications companies. The Commission at one time required incumbent local exchange companies to file quarterly Contract Service Arrangement Reports, but lifted that requirement in 2001. <i>See In re: Elimination of certain reporting requirements for incumbent local exchange telecommunications companies</i>, Docket No. 010634-TL, Order No. PSC-01-1588-PAA-TL (July 31, 2001). The proposed change clarifies the rule's intended scope and makes it consistent with the Commission's order.</p>	

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PROPOSED RULE AMENDMENTS AND DELETIONS

Existing Rule	Company’s Proposed Amendments to Rule	Company Comments	Staff Comments
<p>25-9.044 Change of Ownership.</p> <p>(1) In case of change of ownership or control of a utility which places the operation under a different or new utility, or when its name is changed, the company which will thereafter operate the utility business must adopt and use the rates, classifications and regulations of the former operating company (unless authorized to change by the Commission), and shall, within ten (10) days, issue and file a notice adopting, ratifying, and making its own all rates, rules, classifications and regulations of the former operating utility on file with the Commission and effective at the time of such change of ownership or control.</p> <p>(2) New utility. Within thirty (30) days after the filing of such adoption notice by a public utility which then had no tariff on file with the Commission, said utility shall issue and file in its own name the tariff of the predecessor utility then in effect and adopted by it, or make application to the Commission for such other tariff as it may propose to put into effect in lieu thereof.</p> <p>(3) Utility already in business. Within thirty (30) days after the filing of such adoption notice by a public utility which then had a tariff on file with the Commission, said utility shall issue and file in its own name rate schedules and regulations on additional or revised sheets of its existing tariff, or by a complete reissue of its existing tariff, which shall set out the rates and regulations of the predecessor utility then in effect and adopted by it, or make application to the Commission for such other rates and regulations as it may propose to put into effect in lieu thereof.</p> <p><i>Specific Authority 350.127(2), 364.335, 367.121 FS. Law Implemented 364.04 FS. History–Repromulgated 1-8-75, Formerly 25-9.44.</i></p>	<p>25-9.044 Change of Ownership.</p> <p>(1) In case of change of ownership or control of a utility which places the operation under a different or new utility, or when its name is changed, the company which will thereafter operate the utility business must adopt and use the rates, classifications and regulations of the former operating company (unless authorized to change by the Commission), and shall, within ten (10) days, issue and file a notice adopting, ratifying, and making its own all rates, rules, classifications and regulations of the former operating utility on file with the Commission and effective at the time of such change of ownership or control.</p> <p>(2) New utility. Within thirty (30) days after the filing of such adoption notice by a public utility which then had no tariff on file with the Commission, said utility shall issue and file in its own name the tariff of the predecessor utility then in effect and adopted by it, or make application to the Commission for such other tariff as it may propose to put into effect in lieu thereof.</p> <p>(3) Utility already in business. Within thirty (30) days after the filing of such adoption notice by a public utility which then had a tariff on file with the Commission, said utility shall issue and file in its own name rate schedules and regulations on additional or revised sheets of its existing tariff, or by a complete reissue of its existing tariff, which shall set out the rates and regulations of the predecessor utility then in effect and adopted by it, or make application to the Commission for such other rates and regulations as it may propose to put into effect in lieu thereof.</p> <p>(4) Regarding public utilities that are telecommunications companies. <u>This rule shall apply only to rate-of-return regulated local exchange telecommunications companies.</u></p> <p><i>Specific Authority 350.127(2), 364.335, 367.121 FS. Law Implemented 364.04 FS. History–Repromulgated 1-8-75, Formerly 25-9.44.</i></p>	<p>This rule should be revised as noted to indicate that as to telecommunications companies, this rule applies only to rate-of-return regulated local exchange telecommunications companies.</p>	<p>No change necessary due to staff’s proposed change to Rule 25-9.001.</p>

STAFF'S ATTACHMENT C

PROPOSED RULE AMENDMENTS AND DELETIONS

Existing Rule	Company's Proposed Amendments to Rule	Company Comments	Staff Comments
<p>25-14.001 In General. The Commission is responsible for the setting of reasonable rates and charges of numerous utility companies. In determining reasonable charges to be paid by the customers of these companies, the Commission promulgates policy determinations affecting all companies subject to its jurisdiction. This chapter has been established to identify policy determinations affecting the rates, charges and tariffs of all companies subject to our rate-setting jurisdiction. Except as provided by Parts X through XIV, Chapter 25-24, F.A.C., the provisions of this chapter shall not apply to Interexchange Companies, Pay Telephone Service Companies, Shared Tenant Service Companies, Operator Service Provider Companies or Alternative Access Vendor Service Providers. <i>Specific Authority 350.127(2), 366.05(1), 367.121 FS. Law Implemented 364.03, 364.05, 364.337, 366.04, 366.041, 366.05, 367.121 FS. History– New 7-25-73, Formerly 25-14.01, Amended 2-23-87, 1-8-95.</i></p>			<p>25-14.001 In General. The Commission is responsible for the setting of reasonable rates and charges of numerous utility companies. In determining reasonable charges to be paid by the customers of these companies, the Commission promulgates policy determinations affecting all companies subject to its jurisdiction. This chapter has been established to identify policy determinations affecting the rates, charges and tariffs of all companies subject to our rate-setting jurisdiction. Except as provided by Parts X through XIV, Chapter 25-24, F.A.C., The provisions of this chapter shall not apply to Interexchange Companies, Pay Telephone Service Companies, Shared Tenant Service Companies, Operator Service Provider Companies, or Alternative Access Vendor Service Providers, <u>Competitive Local Exchange Companies or Price Regulated Local Exchange Companies.</u> <i>Specific Authority 350.127(2), 366.05(1), 367.121 FS. Law Implemented 364.03, 364.05, 364.337, 366.04, 366.041, 366.05, 367.121 FS. History– New 7-25-73, Formerly 25-14.01, Amended 2-23-87, 1-8-95.</i></p>