

# Consumer Publications Available from the FPSC

QUANTITY:

*Conservation Education*

- \_\_\_\_\_ Conservation House
- \_\_\_\_\_ Conserve Your World (Creole)
- \_\_\_\_\_ Conserve Your World (English)
- \_\_\_\_\_ Conserve Your World (Spanish)
- \_\_\_\_\_ Get Wise and Conserve Florida!
- \_\_\_\_\_ Reducing Electric Costs

*PSC Education*

- \_\_\_\_\_ A Guide to Utility Assistance in Florida
- \_\_\_\_\_ Consumer Publications Available from the FPSC (English)
- \_\_\_\_\_ Consumer Publications Available from the FPSC (Spanish)
- \_\_\_\_\_ Florida Be Prepared (English)
- \_\_\_\_\_ Florida Be Prepared (Spanish)
- \_\_\_\_\_ FPSC Annual Report
- \_\_\_\_\_ FPSC Facts and Figures (English)
- \_\_\_\_\_ FPSC Facts and Figures (Spanish)
- \_\_\_\_\_ Hurricane House - Be Prepared
- \_\_\_\_\_ If You Have Problems with Utility Service or Rates (Creole)
- \_\_\_\_\_ If You Have Problems with Utility Service or Rates (English)
- \_\_\_\_\_ If You Have Problems with Utility Service or Rates (Spanish)
- \_\_\_\_\_ Inside the PSC
- \_\_\_\_\_ Utility Ratemaking in Florida
- \_\_\_\_\_ When To Call The Florida Public Service Commission (Creole)
- \_\_\_\_\_ When To Call The Florida Public Service Commission (English)
- \_\_\_\_\_ When To Call The Florida Public Service Commission (Spanish)
- \_\_\_\_\_ Where to Find Help in Florida
- \_\_\_\_\_ Where to Find Help in Florida (PDF version on compact disc)

*Electric & Gas Education*

- \_\_\_\_\_ Bill of Rights for Electric & Gas Services (English)
- \_\_\_\_\_ Bill of Rights for Electric & Gas Services (Spanish)
- \_\_\_\_\_ Electric Power Interruptions (Momentary Outages)
- \_\_\_\_\_ Natural Gas Utility Regulation in Florida

*Water & Wastewater Education*

- \_\_\_\_\_ Price Index & Pass Through Rate Adjustments for Water and Wastewater Utilities
- \_\_\_\_\_ Rate Case Procedures for Water & Wastewater Utilities
- \_\_\_\_\_ Save Money On Your Water Bill Drop by Drop
- \_\_\_\_\_ Water & Wastewater Jurisdictional Counties Map
- \_\_\_\_\_ Water Management in Florida
- \_\_\_\_\_ Your Water & Wastewater Service (English)
- \_\_\_\_\_ Your Water & Wastewater Service (Spanish)

MAIL TO:

---

*Name*

---

*Address*

---

*City*

---

*State*

---

*Zip*

---

*Phone*

*Lifeline Assistance Program*

- \_\_\_\_\_ Application (Creole)
- \_\_\_\_\_ Application (English)
- \_\_\_\_\_ Application (Spanish)
- \_\_\_\_\_ Brochure (Braille)
- \_\_\_\_\_ Brochure (Creole)
- \_\_\_\_\_ Brochure (English large print)
- \_\_\_\_\_ Brochure (English)
- \_\_\_\_\_ Brochure (Spanish large print)
- \_\_\_\_\_ Brochure (Spanish)
- \_\_\_\_\_ Programs Poster (Creole)
- \_\_\_\_\_ Programs Poster (English)
- \_\_\_\_\_ Programs Poster (Spanish)

Check the publications that you would like to receive from the Florida Public Service Commission and we will mail them to you. You may also contact the Office of Public Information at 1-800-342-3552, fax your request to 1-800-511-0809, or contact the FPSC via the following Internet email address: [contact@psc.state.fl.us](mailto:contact@psc.state.fl.us). See our home page at [www.floridapsc.com](http://www.floridapsc.com). You may also place your order directly from the PSC Web site by going to <http://www.floridapsc.com/publications/brochurerequest/>.

T A P E

F O L D

F O L D

Florida Public Service Commission  
Office of Public Information  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

STAMP

Florida Public Service Commission  
Office of Public Information  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850